

**OHIO TURNPIKE AND INFRASTRUCTURE COMMISSION (“COMMISSION”)  
E-ZPASS TERMS AND CONDITIONS  
POSTPAID ACCOUNTS FOR OHIO TOLLS ONLY**

1. Postpaid accounts are valid for travel on the Ohio Turnpike only. Postpaid Customers who want to use their Ohio E-ZPass transponders for non-Ohio travel must establish a Postpaid account with a prepaid option using a valid VISA, MasterCard, Discover or American Express credit card. Customers with postpaid accounts who do not establish a prepaid account for non-Ohio E-ZPass transactions may be subject to fines or penalties assessed by other toll authorities if they attempt to use Ohio Turnpike transponders to pay non-Ohio tolls.
2. Postpaid accounts require annual Ohio Turnpike usage of at least **\$1,000.00** and a surety bond in an amount equal to three months' tolls on the Ohio Turnpike or a minimum of **\$3,000.00**, whichever is greater.
3. Accounts will be assessed a \$3.00 shipping and handling fee for each transponder ordered from the Commission's Customer Service Center. All Customers will be assessed a \$0.75 service fee per month for each transponder that is used for less than 30 trips in Ohio in the previous month.
4. Inactive accounts will continue to be charged the monthly service fee of \$0.75 per transponder.
5. Customers must properly mount transponders to their vehicles in accordance with the transponder manufacturer's instructions. Only one (1) transponder must be mounted per vehicle.
6. The Customer will continue to be responsible for all tolls incurred through the end of the day of notification to the Commission that a transponder has been lost or stolen. Transponders reported lost or stolen will no longer be assessed a \$0.75 per month service fee. If a transponder is lost, stolen or damaged within the first four years, the Customer will be assessed a \$10.00 replacement fee plus \$3.00 shipping and handling. Customers are required to report lost or stolen transponders immediately either online at [www.ohioturnpike.org](http://www.ohioturnpike.org), or by phone at 1-88-TURNPIKE (1-888-876-7453).
7. E-ZPass transponder usage is limited to one toll transaction per trip (one entry, one exit). Under no circumstance will a toll collector hold a transponder so that another vehicle can use the same transponder.
8. Cash payment upon exit will be required if the Customer's account is suspended at the time of the toll transaction.
9. All transponders on a closed account must be returned in good working condition within 30 days from the date of account cancellation to avoid a \$10.00 charge per transponder. Transponders that fail through no fault of the Customer and are returned will not be assessed a fee. The standard \$0.75 per month service fee will be applied to the replacement transponder.
10. All transponders shall remain the property of the Ohio Turnpike and Infrastructure Commission. The Customer agrees to surrender possession of all transponders immediately upon request by the Commission. A \$10.00 fee will be assessed on each unreturned, damaged or defaced transponder.
11. Postpaid account invoices will be mailed monthly. Monthly invoices must be paid by check or electronic funds transfer (EFT). Postpaid invoices 30 days or more past due will be assessed a monthly late fee of 1.25% of the unpaid balance.
12. Non-payment of tolls for more than 30 days will be considered toll evasion and will be subject to a \$100 fine for each occurrence.
13. You may dispute charges or fees on your Account verbally or in writing to the Ohio Turnpike and Infrastructure Commission E-ZPass Customer Service Center. Such dispute must be made within one hundred eighty (180) days from the date the transaction is posted to your Account.
14. Monthly invoice detail may be viewed and downloaded online free of charge. Customers requesting printed invoice detail to be mailed to them will be assessed a \$1.00 fee per each five transponders up to a maximum fee of \$10.00 per invoice.
15. The Customer may cancel or update their E-ZPass account information at any time online at [www.ohioturnpike.org](http://www.ohioturnpike.org), by fax to (440) 891-3523, or by mail or phone call to the Customer Service Center at 1-88-TURNPIKE (1-888-876-7453). In the event the Customer's account is terminated, the Customer must return all transponders.
16. Postpaid accounts may be suspended for: a) delinquent or non-payment of invoices; b) insufficient surety bond coverage; or c) any other Terms and Conditions violation.
17. The Customer agrees to maintain updated information on their account including but not limited to surety bond changes, address updates and vehicle information.
18. The Commission may modify the E-ZPass Terms and Conditions and Application at any time with notification to Customers.
19. Ohio E-ZPass Terms and Conditions shall be governed by and construed in accordance with the laws of the State of Ohio.