

OHIO TURNPIKE COMMISSION

Resolution Expressing Appreciation of Donna J. Cook

WHEREAS, Donna J. Cook began her service at the Ohio Turnpike Commission on September 14, 1980, as a Safety Services Clerk, and she also subsequently served as Accounts Receivable Clerk and Accounts Payable Clerk, and

WHEREAS, in 2004, Donna J. Cook was promoted to Accounting Clerk Supervisor and, in 2006, she was promoted to Manager of the Accounts Receivable and Accounts Payable Staff within the Commission's Finance Department, which management duties were expanded in 2009 when she was also appointed to oversee the Commission's *E-ZPass* Customer Service Center; and

WHEREAS, Donna J. Cook has served in all of these positions with distinction during her more than thirty-two years of service to the Ohio Turnpike Commission; and

WHEREAS, in particular, Donna J. Cook should be commended for her integral participation in the Commission's conversion to the Ross System financial and accounting software program, as well her instrumental role in the creation and management of the *E-ZPass* Customer Service Center; and

WHEREAS, the members and staff of the Commission wish to give formal and public recognition for the honorable, exceptionally dedicated, and effective service of Donna J. Cook.

NOW, THEREFORE, BE IT

RESOLVED that the Ohio Turnpike Commission hereby acknowledges and expresses its gratitude to Donna J. Cook for her thirty-two plus years of dedicated service, and the Commission also considers that the people of the State of Ohio have been fortunate in receiving the unselfish services which she rendered; and

FURTHER RESOLVED that the Commission extends its best wishes to Donna J. Cook, her husband, John, and daughter Madeline, and desires that Donna J. Cook have much success and well-being in all matters and activities which she shall undertake in the future; and

FURTHER RESOLVED that the Secretary-Treasurer hereby directs the Executive Director to send a certified copy of this Resolution to Donna J. Cook.

(Resolution No. 52-2012 adopted December 17, 2012)