

Customers with a transponder from any of the agencies listed below will be ready for Ohio's conversion to E-ZPass. Similarly, Customers who open an Ohio E-ZPass account will be able to utilize their Ohio transponder on any facility accepting the E-ZPass technology.

E-ZPass Interagency Group members include:

Burlington County Bridge Commission (NJ)
Chicago Skyway Concession Company
Delaware Department of Transportation
Delaware River and Bay Authority
Delaware River Joint Toll Bridge Commission
Delaware River Port Authority
Illinois State Toll Highway Authority
Indiana Toll Road Concession Company, LLC
Maine Turnpike Authority
Maryland Transportation Authority
MTA Bridges and Tunnels (NY)
Massachusetts Port Authority
Massachusetts Turnpike Authority
New Hampshire Department of Transportation
New Jersey Turnpike Authority
New York State Bridge Authority
New York State Thruway Authority
Peace Bridge Authority (NY & Ontario, Canada)
Pennsylvania Turnpike Commission
Port Authority of New York/New Jersey
Rhode Island Turnpike and Bridge Authority
South Jersey Transportation Authority
Virginia Department of Transportation
West Virginia Parkways Authority



USER MANUAL



Ohio Turnpike Commission
PO Box 460
Berea, OH 44017
www.ohioturnpike.org
1-88-TURNPIKE (1-888-876-7453)

What Is E-ZPass?

E-ZPass is an electronic toll collection system used on most tolled roads, bridges, and tunnels in the northeastern United States. Currently, there are 25 agencies across 14 states that make up the E-ZPass Interagency Group (IAG). All member agencies use the same technology, allowing travelers to use the same E-ZPass transponder throughout the IAG network. Various independent systems that use the same technology have been integrated into the E-ZPass system. See the back panel of this User Manual for a list of the other toll agencies that accept the E-ZPass technology.

How Does E-ZPass Work?

When you complete an application and establish an account, you will receive a transponder, which is a radio frequency transmitter device. The transponder (the size of a deck of cards) must be mounted on the windshield behind the rearview mirror. When you travel through an E-ZPass lane an antenna reads the transponder signal, registers the toll electronically, and deducts the appropriate amount from your E-ZPass account.

How Do I Manage My Account?

Customers can manage their account via the website at www.ohioturnpike.org, or by calling the Ohio Turnpike Commission's E-ZPass Customer Service Center at 1-88-TURNPIKE (1-888-876-7453).

E-ZPASS TRANSPONDER USE

Inside the ziplock shield bag you will find your new transponder. You should not discard the ziplock shield bag as it serves a dual purpose: 1) to protect the transponder from being damaged or inadvertently read while it is enroute to you, and 2) in most instances, it prevents a transponder from being read at a toll booth when it is placed inside the bag. For maximum effectiveness, it is recommended that transponders in the shield bag be stored in the vehicle's glove box or center console rather than under the visor toward the top of your car. This is important if you carry more than one transponder in your vehicle, or if you intend to pay cash for your toll instead of using the E-ZPass transponder.

MOUNTING INSTRUCTIONS

The E-ZPass transponders must be mounted properly before use. Proper installation of the transponder in your vehicle is easy and essential.

1. Select a location for the transponder on the inside of your windshield, behind the rearview mirror and below any tinting.
2. Clean and dry the placement area using isopropyl alcohol and a clean, dry cloth.
3. Remove the plastic tape from back of mounting strips on the transponder to expose the adhesive surface.
4. Place the transponder on the windshield with the E-ZPass Logo upright, facing you, and press firmly.

The installation process is now complete. An extra set of mounting strips are provided in the event that you want to transfer your transponder to another vehicle of the same classification.



Note: Your Ohio E-ZPass transponder may be invalid if you mount your transponder improperly, forget to place your transponder in your vehicle, or fail to notify the Customer Service Center when your credit card expires or reaches allowable limits.