

**OHIO TURNPIKE COMMISSION**  
682 Prospect Street  
Berea, Ohio 44017

**ADDENDUM NO. 1**

**REQUEST FOR PROPOSALS FOR  
COMPUTER EQUIPMENT MAINTENANCE**

RFP ISSUE DATE:  
**MARCH 10, 2011**

INQUIRY END DATE:  
**5:00 P.M., (E.D.T.), MARCH 24, 2011**

OPENING DATE:  
**2:00 P.M., (E.D.T.), MARCH 31, 2011**

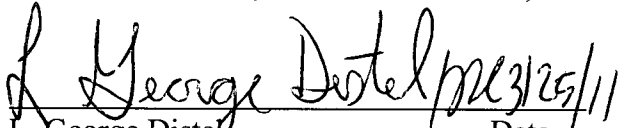
**ATTENTION OF RESPONDENTS IS DIRECTED TO:**

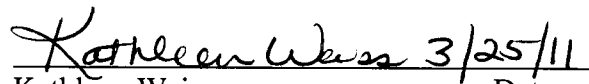
**ANSWERS TO QUESTIONS RECEIVED THROUGH THE  
END OF THE INQUIRY PERIOD, 5:00 P.M., MARCH 24, 2011**

**MODIFICATIONS TO THE CONTRACT DOCUMENTS**

**PART VI, PRICING SUMMARIES**  
Pages 12, 14 and 15

Issued by the Ohio Turnpike Commission March 25, 2011. Authorized by L. George Distel, Executive Director, and Kathleen Weiss, Director, Contracts Administration.

  
L. George Distel \_\_\_\_\_  
Date

  
Kathleen Weiss \_\_\_\_\_  
Date

**ANSWERS TO QUESTIONS RECEIVED THROUGH 5:00 P.M., MARCH 24, 2011:**

Q#1 After review of the RFP I was wondering if you would accept an alternate proposal. In March 2010, [we were] awarded a contract with the State of Ohio Department of Administrative Services for an Equipment Maintenance Program (DAS Contract # 0T906110, Index # GPC004. Under this program agencies are able to save 25% on current electronic equipment service contracts while still utilizing their preferred service providers. If acceptable, we would appreciate the opportunity to send you an alternative proposal outlining our capabilities based off of the RFP for Computer Equipment Maintenance.

***A#1 The Commission is not planning to pursue the required computer maintenance services under ODAS State Term Contract. All interested Responding Vendors should submit Proposals in response to the RFP.***

Q#2 We noticed on page 11 (listing model numbers and quantities) that it appears to be a duplication of model numbers & quantities.

***A#2 The Items listed in the Schedule on pages 11 and 12 reflect the Berea Data Center site and also the Recovery Center site. Item Nos. 1 – 12 reflect the Berea site, and Item Nos. 13 – 24 reflect the Recovery Center site.***

Q#3 Line item # 5 through # 12 are the same as line item # 17 through # 24 Compass would appreciate if your department could verify the enclosed models and quantities.

***A#3 See response to Q#2.***

Q#4 What are the Holidays that the Ohio Turnpike celebrates?

***A#4 New Year's Day – January 1, or the closest Monday or Friday to January 1  
Martin Luther King Jr. Day – Third Monday in January  
Presidents' Day – Third Monday in February  
Good Friday – Friday before Easter  
Memorial Day – Last Monday in May  
Independence Day – July 4, or the closest Monday or Friday to July 4  
Labor Day – First Monday in September  
Columbus Day – Second Monday in October  
Veterans' Day – November 11, or the closest Monday or Friday to November 11  
Thanksgiving Day – Fourth Thursday in November  
Christmas Day – December 25, or the closest Monday or Friday to December 25***

Q#5 Since we are the incumbent maintenance company and have been since 2006, you have our previous bids on file. Would you accept an updated pricing schedule in lieu of filling out all the RFP requirements?

A#5 ***No, all Proposal Requirements listed in the RFP at PART VII must be completed and submitted with the Proposal.***

Q#6 Unfortunately due to a delay in our mail system, I just this morning received this RFP. Although an extension would be appreciated, I think we can respond on time, however, is it possible to receive a “soft copy” of this RFP? This will make filling in the responses much easier, faster & clean.

A#6 ***A soft copy of the RFP in .pdf format is available upon request through the Commission’s Purchasing Manager, however, no extension of the Proposal due date will be granted.***

Q#7 Our previous (current) quote is 5x9, 4hr. All you are requesting is 4 hour response. Can I assume this is still 5 days/week? Or do you need 7x24?

A#7 ***Please see PART II(A) at page 5 of the RFP under Definitions: “Principal period of maintenance: 7:30 a.m. to 5:00 p.m. Monday through Friday, excluding Commission holidays. (Also referred to herein as the “call window”).”***

Q#8 Would you please provide serial numbers for the attached list of Dell and HP Servers. A Serial number is needed for each to validate what the configuration and parts that will be needed to forward stock.

A#8 ***Please see the chart below and continuing on the next page with the requested serial numbers. In addition, with this Addendum No. 1, the Commission has modified the Hardware Maintenance Schedule for the Data Center Equipment by deleting Line Item 31 and changing the Quantity for Item No. 38 on page 12 of the RFP:***

Description & Model	Response	Serial#
HP ProLiant ML350	4 Hours	M00VLK842B M005LK842C M010LK842B M01YLK8429 M01ELK8436 M018LK8436 M019LK891J
Dell PowerEdge 2900	4 Hours	GBH9CD1 1CH9CD1 HBH9CD1 D3KRCD1 CBH9CD1 93KRCD1

		21ZYBD1 31ZYBD1 91ZYBD1 212RCD1 6X1YBD1 71ZYBD1 81ZYBD1 91ZYBD1
Dell PowerEdge 2970	4 Hours	
Dell PowerEdge 1800	4 Hours	C15C581
Dell PowerEdge 2850	4 Hours	68XP481 86XP481
Dell PowerEdge 2600	4 Hours	DTVf021 GTVf021 FTVf021 BTVf021
Dell PowerEdge R710	4 Hours	5WY1FN1 2WY1FN1
Dell PowerEdge R610	4 Hours	3NYKNK1 4NYKNK1 5NYKNK1 6NYKNK1 7NYKNK1

Q#9 In Part VI, pages 11-12 specifies a “Monthly Unit Price” and an “Extended Monthly Price”, while pages 14-15 only asks for “Unit Price” and “Extended Price”. Are you asking for the monthly pricing on pages 14-15 as well? If not, how would you like the quotes shown?

A#9 *You are correct, the Hardware Maintenance Schedule for Desktop Equipment on pages 14 and 15 should reflect monthly pricing. This has been corrected with this Addendum No. 1.*

**SEE MODIFICATIONS TO THE CONTRACT DOCUMENTS ON THE NEXT PAGE.**

**THE FOLLOWING MODIFICATIONS ARE MADE TO THE RFP FOR COMPUTER EQUIPMENT MAINTENANCE:**

Modifications are shown with *bold italicized* text and deletions are shown with ~~strikethrough~~ text. RESPONDENTS SHOULD MAKE SURE TO REPLACE PAGES 12, 14 AND 15 WITH THE ATTACHED REPLACEMENT PAGES.

**Page 12 – PART VI, PRICING SUMMARIES:** In the Hardware Maintenance Schedule for Data Center Equipment on this page, Item No. 31 is deleted in its entirety and the Quantity for Item No. 38 is changed from ~~4~~ to **5**:

Item Number	Quantity	Model	Description	Response Time Critical	Warranty End Date	Monthly Unit Price	Extended Monthly Price
31	<del>2</del>	2900	<del>Dell PowerEdge 2900</del>	<del>4 Hours</del>	<del>-----</del>		
38	<b>5</b>	R610	Dell PowerEdge R610	4 Hours	7/1/2012		

**Pages 14 and 15 – PART VI, PRICING SUMMARIES:** The last two column headings in the Hardware Maintenance Schedule for Desktop Equipment on these two (2) pages are modified to clarify that “*Monthly*” pricing is requested:

Item No.	Quantity	Model	Description	Response Time	Warranty End Date	<i>Monthly</i> Unit Price	<i>Extended Monthly</i> Price
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**Receipt of Addendum No. 1 to the RFP for Computer Equipment Maintenance is hereby acknowledged:**

(Firm Name) \_\_\_\_\_

(Signature) \_\_\_\_\_

(Printed Name) \_\_\_\_\_

(Date) \_\_\_\_\_

**RESPONDENTS MUST RETURN THE ABOVE ACKNOWLEDGEMENT OF RECEIPT OF ADDENDUM NO. 1 WITH THEIR PROPOSAL.**

Item Number	Quantity	Model	Description	Response Time Critical	Warranty End Date	Monthly Unit Price	Extended Monthly Price
20	4	176219-B21	FIBRECHAN SAN Switch/8	4 Hours	-----		
21	4	CCMAB-AA	PCIMC Cluster Controller	4 Hours	-----		
22	2	CCMHB-BA	HUB Expansion Box with no line cards	4 Hours	-----		
23	4	CCMLB-AA	Expansion Line Card for CCMHB Hub	4 Hours	-----		
24	2	TL891DLX	TL891 DLX Tape Library	4 Hours	-----		
25	1	TSZ07-CA	Tape Drive, 9 tack GCR	4 Hours	-----		
26	2	PBXGB-AA	3D30 2D/3D 8 Plane Powerstorm	4 Hours	-----		
27	2	KZPCM-DA	Dual Channel PCI to USCSI	4 Hours	-----		
28	1	DEFLM-M	MM Fiber to AUI transceiver	4 Hours	-----		
29	2	612	Tally Genicom T6215 LJ	4 Hours	-----		
30	7	ML350	HP ProLiant ML350	4 Hours	-----		
34	2	2900	Dell PowerEdge 2900	4 Hours	-----		
32	6	2900	Dell PowerEdge 2900	4 Hours	7/1/2012		
33	8	2970	DellPowerEdge 2970	4 Hours	7/1/2012		
34	1	1800	Dell PowerEdge 1800	4 Hours	7/1/2012		
35	2	2850	Dell PowerEdge 2850	4 Hours	7/1/2012		
36	4	2600	Dell PowerEdge 2600	4 Hours	-----		
37	2	R710	Dell PowerEdge R710	4 Hours	6/1/2015		
38	45	R610	Dell PowerEdge R610	4 Hours	7/1/2012		
						TOTAL	

Equipment shall automatically be added to maintenance at the quoted Unit Price on the Warranty End date unless notified in writing.

Hardware Maintenance Schedule  
**Desktop Equipment**  
**(INCLUDES LABOR, SPARE PARTS AND BATTERIES)**

Item No.	Quantity	Model	Description	Response Time	Warranty End Date	Monthly Unit Price	Extended Monthly Price
1	3	HP 5000N	HP500N LaserJet Printer	24 Hr.	-----		
2	1	HP DG987A	HP Laptop DG987A	24 Hr.	-----		
3	1	DA762AV	HP Laptop NC4000 Notebook	24 Hr.	-----		
4	1	HP NC4000	HP Laptop HPNC4000	24 Hr.	-----		
5	2	F4808B	NX9010 Port Replicator	24 Hr.	-----		
6	12	Q2438A	Env. Feeders for Laserjet 4200 Printers	24 Hr.	-----		
7	25	4200TN	HP Laserjet Printer	24 Hr.	-----		
8	1	DC373A	Multibay ext. adapter	24 Hr.	-----		
9	1	298452-B25	Multibay CDROM Drive	24 Hr.	-----		
10	1	265602-001	65W AC Adapter	24 Hr.	-----		
11	2	DH909U	DVD-CDRW	24 Hr.	-----		
12	2	F4813A	AC Adapter XE4400	24 Hr.	-----		
13	2	HP NX9010	HP Laptop 9010	24 Hr.	-----		
14	2	HP Omnibook	HP Omnibook 6000 with Docking Station	24 Hr.	-----		
15	1	3330	HP MFP Laserjet 3330 Printer	24 Hr.	-----		
16	1	5500n	Eng. HP LaserJet 5500n printer	24 Hr.	-----		
17	1	DesignJet 500ps	Eng. HP w/42-inch Plotter	24 Hr.	-----		
18	1	Sony VAIO	Sony PCG-GRX600 K Laptop Computer	24 Hr.	-----		
19	4	LaserJet 5si	HP Laserjet 5si Printers	24 Hr.	-----		
20	33	LaserJet 5	HP Laserjet 5 Printers	24 Hr.	See note below		
21	12	4050	HP LaserJet 4050 Printers	24 Hr.	-----		

Item No.	Quantity	Model	Description	Response Time	Warranty End Date	Monthly Unit Price	Extended Monthly Price
22	6	P3005x	Laserjet P3005x	24 Hr.	Warranty up 5/2011		
23	2	P4014dn	HP Laserjet P4014dn	24 Hr.	Warranty up 5/2011		
24	1	3800n	Color Laserjet 3800n	24 Hr.	Warranty up 5/2011		
25	1	Precision M90	Dell Precision M90 Laptop	24 Hr.	Warranty up 3/2011		
26	2	Precision M4300	Dell Precision M4300	24 Hr.	Warranty up 3/2011		
27	1	Precision M4400	Dell Precision M4400	24 Hr.	-----		
					TOTAL		

NOTE: 22 of the LaserJet 5 printers will be removed from service mid 2011. The extended price shall change after notification by email.

Equipment shall automatically be added to maintenance at the quoted Unit Price on the Warranty End date unless notified in writing.

**Other Desktop Equipment Maintenance Costs**

**Proposal**

**Out-of-Scope Rates (Not Applicable)**

**Per Call Rates**

Provide hourly rates and terms  
 Applicable to per-call maintenance for items not listed in the equipment list (on-call). The Commission reserves the right not to purchase materials during per-call maintenance and expects these material costs not to exceed fair market value:

▪ @ Per Hour \$ \_\_\_\_\_

**Signature of Officer of Responding Vendor Authorized to Bind the Vendor**

**Name of Company:** \_\_\_\_\_

**Name and Title:** \_\_\_\_\_

**Date:** \_\_\_\_\_