



News from the Ohio Turnpike

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For Immediate Release:

WARNING 2.0: Ohio Turnpike again warns its *E-ZPass*® customers of email scam

BEREA (Sept. 24, 2014) – Here we go again. Despite a warning issued to Ohio *E-ZPass* customers in July, the Ohio Turnpike and Infrastructure Commission (OTIC) is sending out a second notice. The Turnpike is once more asking its 150,000 *E-ZPass* customers—and the public—not to open or respond to yet another wave of bogus emails from fraudulent criminals asking for money.

“This is a classic phishing scam because both *E-ZPass* customers and non-customers are being targeted,” said OTIC Interim Executive Director Robin Carlin. “No data has been compromised from our customer accounts. This second wave of emails is yet another attempt to solicit from unsuspecting individuals,” added Carlin.

This e-mail scam also has been reported in the states of New York, New Jersey, Pennsylvania, Virginia, Massachusetts and the District of Columbia. Customers with questions about the validity of a message from *E-ZPass* should call the Turnpike’s Customer Service Center at (440) 234-2081, ext. 1075. The CyberCrimes Division of the FBI is aware of the issue and anyone receiving this scam email is encouraged to file a complaint with the internet crime complaint center at <http://www.ic3.gov/default.aspx>.

Example of scam email:

From: "E-ZPass Service Center"
Subject: In arrears for driving on toll road
Date: September 24, 2014 at 7:54:27 AM EDT
To: john.doe@ohiocustomer.org
Reply-To: "E-ZPass Service Center"

The E-ZPass logo, consisting of the word "E-ZPass" in a stylized, italicized font with a purple-to-white gradient.

Service Center

Dear customer,

You have not paid for driving on a toll road. This invoice is sent repeatedly, please service your debt in the shortest possible time.

[Get Invoice](#)

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For more information contact:

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Brian Newbacher, Public Information Officer, 440-234-8011 ext. 1171, brian.newbacher@ohioturnpike.org.



The Ohio Turnpike is a 241-mile toll road offering one of the safest, best and most convenient routes for motorists to reach east/west destinations along the northern corridor of Ohio. The Ohio Turnpike & Infrastructure Commission provides excellent customer service and amenities to meet travelers' wants and needs, including state-of-the-art service plazas, a variety of restaurant choices, and routine maintenance for a smooth, pleasant trip. For a better travel experience, choose the Ohio Turnpike.