

## OHIO TURNPIKE AND INFRASTRUCTURE COMMISSION

### **Resolution Authorizing Temporary Staffing Solutions with Staffing Solutions Enterprises, Inc. for 2026 in the Not-to-Exceed Amount of \$800,000.00**

WHEREAS, with the go-live of the new Toll Collection System in April 2024 and given the uncertainty regarding its impact on staffing needs within the Customer Service Center (CSC) department, it was determined that utilizing temporary employees through temporary staffing agencies would allow the Commission to meet operational demands while avoiding the potential need to eliminate permanent positions if call volumes were lower than projected; and

WHEREAS, Staffing Solutions Enterprises, Inc. (“Staffing Solutions”) currently provides temporary staffing services to the Commission and the candidates provided by Staffing Solutions have demonstrated professionalism, work ethic, promptness, and an overall capability to perform position responsibilities; and

WHEREAS, for 2026, the Commission has budgeted \$800,000.00 in anticipated expenditures for temporary staffing services for the various departments, but mainly to be utilized by the CSC department and the Office Services department for the transponder replacement program; and

WHEREAS, the Director of Administration and Chief Financial Officer recommend the Commission continue utilizing Staffing Solutions for 2026 Temporary Staffing needs, in the not-to-exceed amount of \$800,000.00, until the Commission can definitively determine the appropriate number of permanent full-time employees required to adequately support current call volumes within the CSC department; and

WHEREAS, Commission action is necessary under Article V, Section 1.00 of the Commission’s Code of Bylaws because the anticipated expenditures for temporary staffing services for 2026 exceeds \$150,000.00; and

WHEREAS, the Commission has duly considered such recommendations.

NOW, THEREFORE, BE IT

RESOLVED, by the Ohio Turnpike and Infrastructure Commission that Staffing Solutions Enterprises, Inc. is authorized to perform temporary staffing services for 2026, in the not-to-exceed amount of \$800,000.00, under an existing agreement for temporary staffing services.

**(Resolution No. 37-2026, adopted March 16, 2026)**