



**OHIO TURNPIKE AND  
INFRASTRUCTURE COMMISSION**

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**REQUEST FOR INFORMATION  
ON  
ELECTRONIC TOLLING CUSTOMER SERVICE CENTER SYSTEMS,  
ROADSIDE TOLL COLLECTION SYSTEMS,  
AND UNPAID TOLL PROCESSING SERVICES**

The Ohio Turnpike and Infrastructure Commission (“Commission”) has issued a Request for Information on solutions to implement a Strategic Plan for modernizing its Toll Collection System (TCS) and *E-ZPass* Customer Service Center (CSC), and for establishing an Unpaid Toll Processing (UPS) Service. Executing the Strategic Plan will create a new hybrid roadside TCS that includes highway speed open road tolling (ORT), open toll barrier and closed ticketed characteristics as well as a supporting CSC with significant advancements in improved customer experience, communication methods, data availability, and security. The Commission issues the RFI to solicit responses for use in creating RFPs for each system component of its modernized facility.

Submit any requests for copies of the RFI to [purchasing@ohioturnpike.org](mailto:purchasing@ohioturnpike.org).

The Commission will accept responses to the RFI until 5:00 P.M. on November 22, 2017.