



WELCOME ▶ TO THE OHIO TURNPIKE

FUEL and RETAIL OPERATOR
INFORMATIONAL OPEN HOUSE

Information Session, Site Visit, and Open House Date



OHIO
TURNPIKE

Open House Scheduled for Service Plazas

The Ohio Turnpike's Service Plaza Operations invite you to an Informational Open House to learn about an upcoming Fuel Concession Opportunity within our network of distinguished Service Plazas. The open house will be held on July 16, 2025, from 10:00 AM at the Middle Ridge Service Plaza (Mile Marker 139.5 Westbound located in Amherst, Ohio).

The event is being held for the benefit of firms interested in learning more about the upcoming business opportunity at the Ohio Turnpike's First-class Service Plazas within the next 1 to 2 years in Fuel and Retail Concessions.

OTIC Representatives will be on hand to answer questions and solicit feedback regarding the RFP process, the Scope of Services, and the Structure for Concessions Agreements with the Commission.

THE OHIO TURNPIKE & INFRASTRUCTURE COMMISSION

Middle Ridge Service Plaza
46402 Middle Ridge Rd.
Amherst, Ohio 44001



RSVP Service Plaza Operations at:
serviceplazaops@ohioturnpike.org



OPEN
HOUSE

Seeking... Fuel and Retail Concession Operators

In early 2026...

The Ohio Turnpike and Infrastructure Commission will be issuing a Request for Proposals for:

- ▶ A single service consortium to operate fuel and retail concessions at our 14 service plazas;
- ▶ Operators will have the opportunity to bid on fuel operations that include four C-Stores, incidental retail kiosk concession operations at the Ohio Turnpike's Service Plazas via Request For Proposals (RFP).
- ▶ The RFP for fuel and retail operations at Ohio Turnpike Service Plazas will be issued in early 2026 with proposals due in the fall and awarded in late 2026 to allow for transition with operations expected to commence Jan. 1, 2027.

Issuance of RFP's, Dates and other items are Subject to Change



Opportunity to Showcase 21st Century Concession Services

The Ohio Turnpike seeks to provide *cutting edge technological innovation* in delivering concession services to the traveling public. We welcome your ideas to maximize speed and convenience for our customers while providing the best in personal customer service around the clock.



Retail Sales at Plazas

All Plazas have unit space dedicated for Retail Stores. Four 24-hour C-Stores and Twenty Kiosks are a part of the Service Station contract. The remaining ten Travel Stores are operated under a separate concession's agreement.



Final bid submissions must be delivered by the designated deadline. Deposit in the mail is not sufficient. No submissions may be accepted or withdrawn after the deadline. The party submitting a response to this RFP shall be solely responsible for timely delivery.



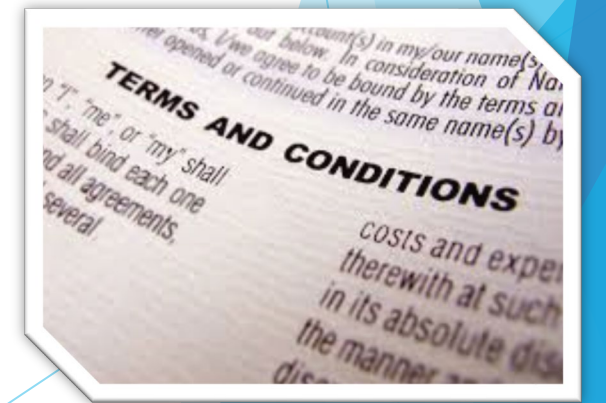
Terms & Agreement for Fuel Concessions

The Commission seeks proposals from concessionaires to enter into an agreement to provide Nationally or Regionally Branded Fuel and Retail Concepts for:

- ❖ Item I. Build-out and operate Fuel and Retail Concessions by a single operator at all 7 sets of plazas.

The initial term of FRC Contracts entered shall be for a period of **seven (7) years**. The Commission may, at its option, renew the Contract for five (5) additional renewal terms of five (5) years each upon **180 days** advanced written notice. Extension is performance based. The entire term is for a maximum period of 32 years.

- ✓ The Commission may consider amending the initial term dependent upon the operator legitimately justifying that the initial investment or other circumstance requires an extended term as compared to alternative proposals.
- ✓ Any requested changes should occur as an “Exception” during the RFP process or will likely be disregarded.



Procurement

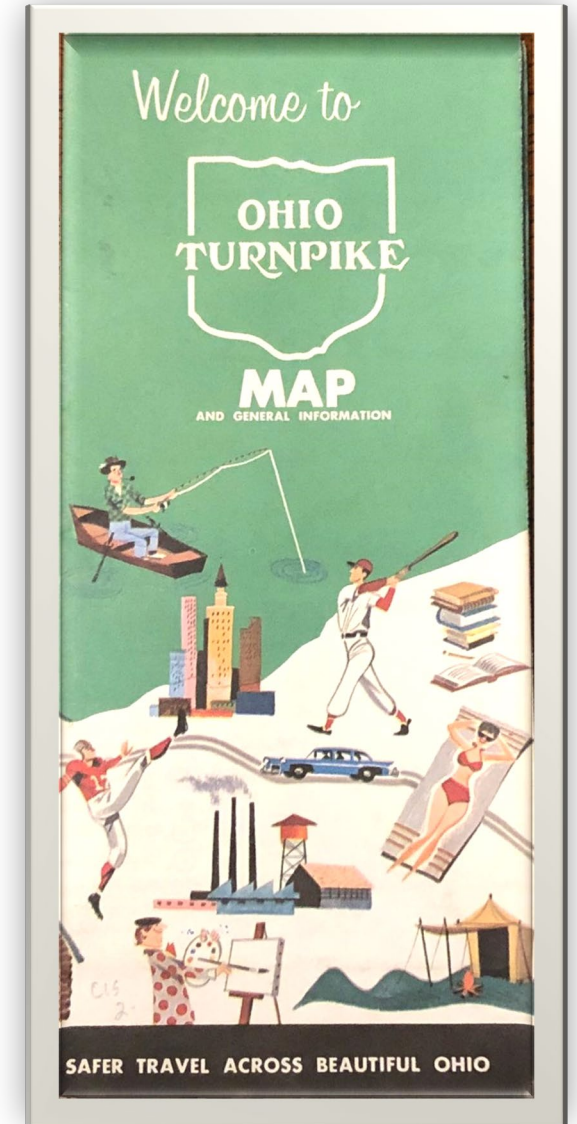
DRAFT

DOING BUSINESS WITH US

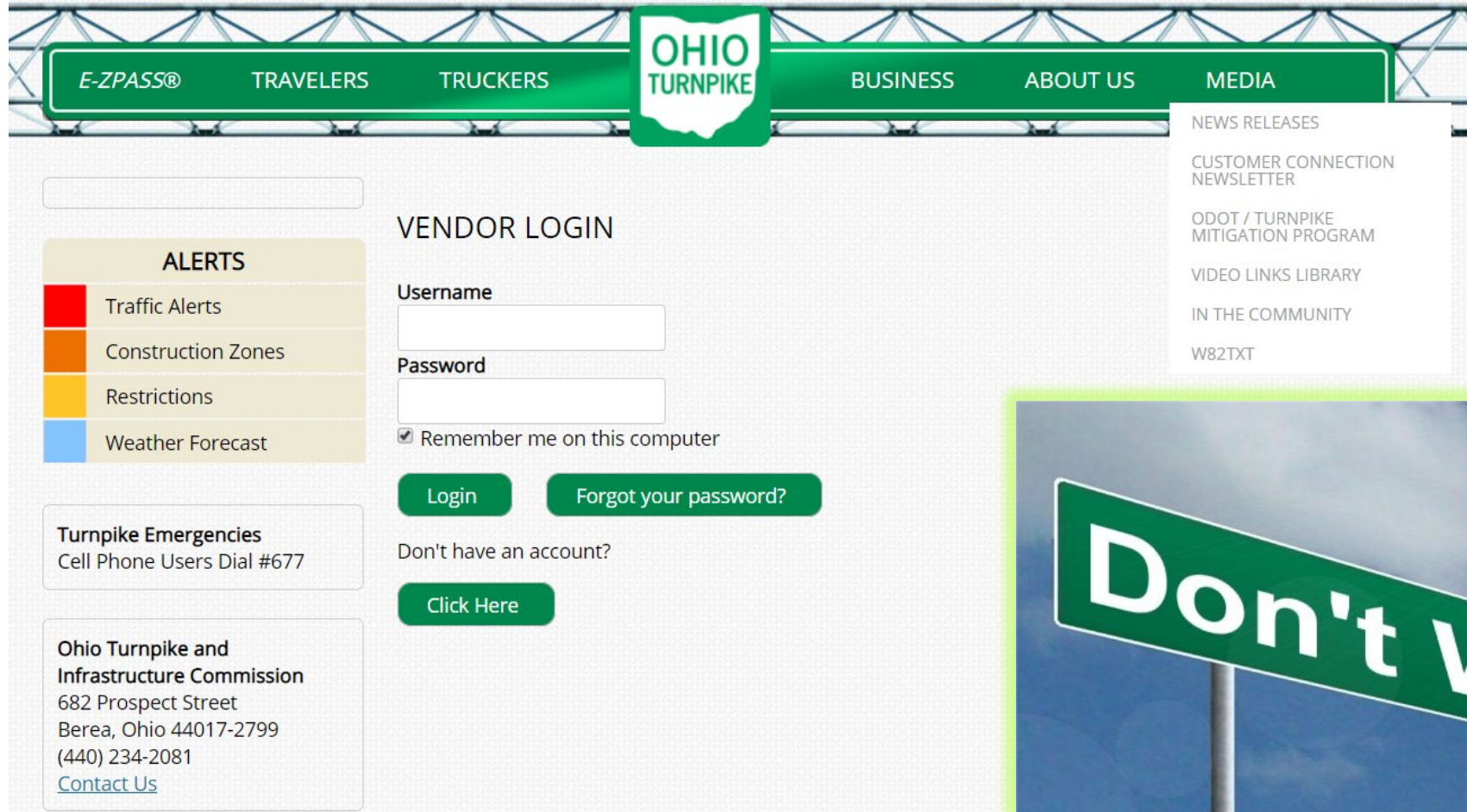
WE VALUE WORKING WITH QUALIFIED PARTNERS ON OHIO TURNPIKE PROJECTS.

The Commission does business with a wide range of businesses including engineering, construction, materials, supplies, consulting and other firms, *including Concessions*. Upcoming opportunities are made public through the Commission's website and other advertising. Each opportunity will be sent by email to all vendors who provide contact information to the Procurement Department by completing the [Vendor Login](#).

Questions regarding Procurement Opportunities should be directed to the Commission's Procurement Manager at, purchasing@ohioturnpike.org



Set Up and Update Your Vendor Account HERE... <https://www.ohioturnpike.org/procurement/vendor-login>



The screenshot shows the Ohio Turnpike website's Vendor Login page. The header features a green navigation bar with links for E-ZPASS®, TRAVELERS, TRUCKERS, BUSINESS, ABOUT US, and MEDIA. The Ohio Turnpike logo is centered in the header. Below the header, there is a search bar and a dropdown menu for the MEDIA section, which includes links to NEWS RELEASES, CUSTOMER CONNECTION NEWSLETTER, ODOT / TURNPIKE MITIGATION PROGRAM, VIDEO LINKS LIBRARY, IN THE COMMUNITY, and W82TXT.

ALERTS

- Traffic Alerts
- Construction Zones
- Restrictions
- Weather Forecast

Turnpike Emergencies
Cell Phone Users Dial #677

Ohio Turnpike and Infrastructure Commission
682 Prospect Street
Berea, Ohio 44017-2799
(440) 234-2081
[Contact Us](#)

VENDOR LOGIN

Username

Password

☒ Remember me on this computer

[Login](#) [Forgot your password?](#)

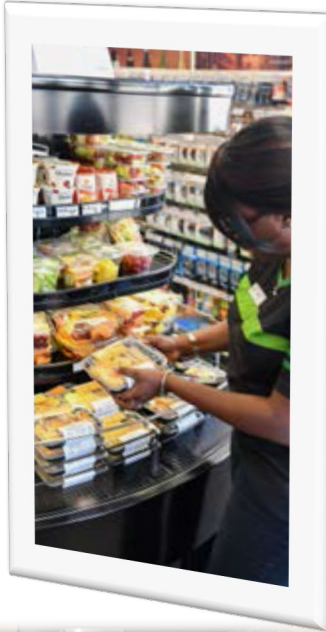
Don't have an account?
[Click Here](#)



Seeking Partners to Operate Fuel and Retail Concessions at the Ohio Turnpike Service Plazas



■ The Convenience of “C-Store” Concepts



Service Plaza Operations Issues RFP: A Great Opportunity!

- ▶ Operation of the fuel and retail concessions at 14 Service Plazas! Make your plans now...

**We're excited.
You're invited.**



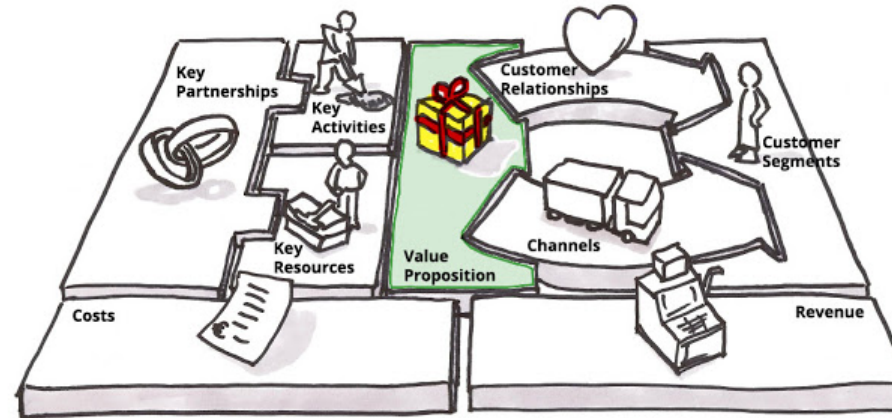
***PARTNERSHIPS WANTED: Be a part of our mission to
provide an exceptional Customer Experience!***

Issue Date/ Questions/ Responses/ Due Date/ Interviews

- ▶ ISSUE DATE: SPRING 2026 (*How long should RFP be open?*)
- ▶ QUESTIONS: Questions and Answer Period
- ▶ RESPONSES: All Q & A are posted to The Ohio Turnpike website
- ▶ PROPOSAL DUE DATE XXX, 2026 - 2:00PM EST
- ▶ EVALUATION PROCESS APPROX. 4 WEEKS
- ▶ INTERVIEWS/FINAL PRESENTATIONS: XXX, 2026
- ▶ RECOMMENDATION TO, AND AWARD BY, OTIC COMMISSION BOARD OCTOBER 2026



Business Model

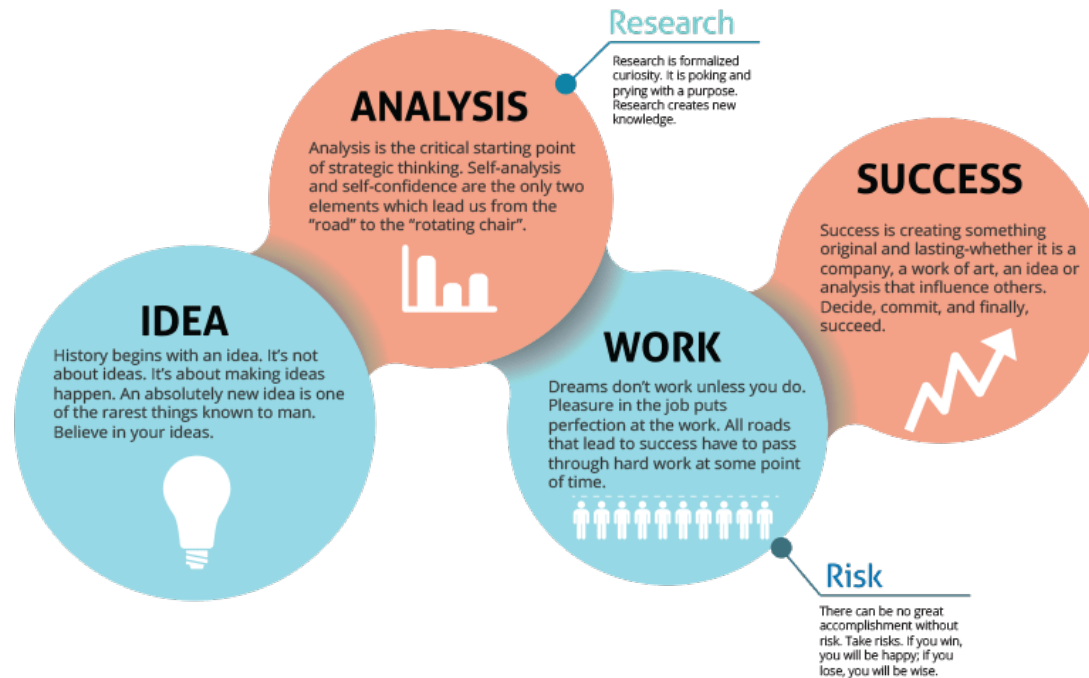


Since 1999, the Service Plazas Operations business model has been adopted to operate very much like shopping mall properties. By working with various OTIC departments and partnering with contracted service providers;

- ▶ *Contracts are required by statute to be competitively bid and awarded for various contracted services.*
- ▶ *Property and Unit Space is licensed and managed by contracted concession operators.*
- ▶ *The Common areas, properties and facilities are maintained and managed by the OTIC.*
- ▶ *Revenues and expenses are shared between the OTIC, concessionaires and contractors through business partnerships.*



■ Our Process



HOW WE DO IT

PROCESS

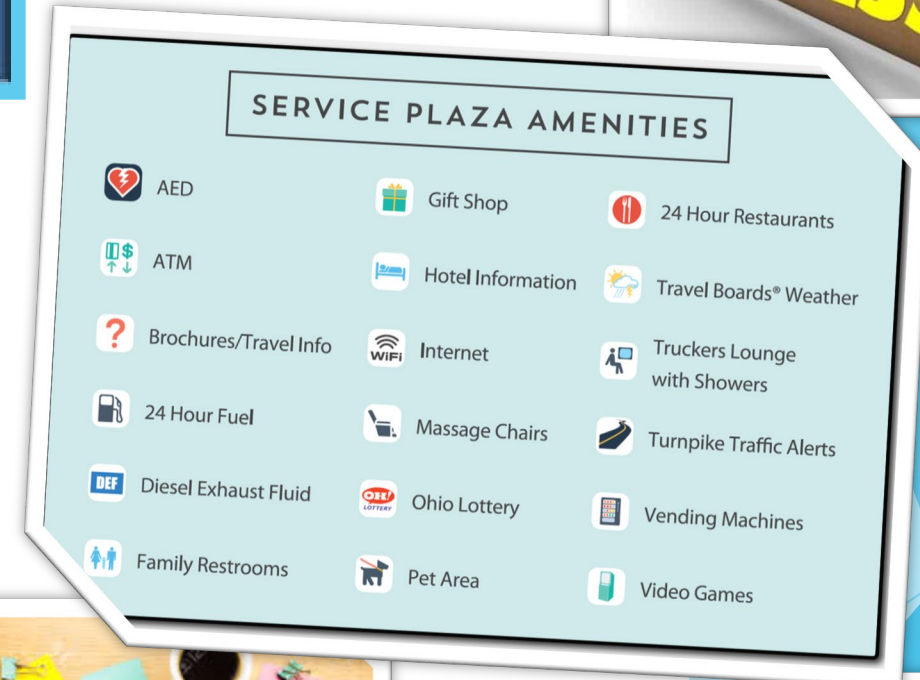
- ▶ Service Plaza Operations administers the various service contracts, manages the business model and defines responsibilities within the plaza properties. Turnpike staff provides customer services, information and assistance to the traveling public as well as overseeing the properties, facilities and daily operations at each location, as well as acting as liaison coordinating functions between various OTIC departments, contracted service providers and the public.

How Do We Choose Concessions?

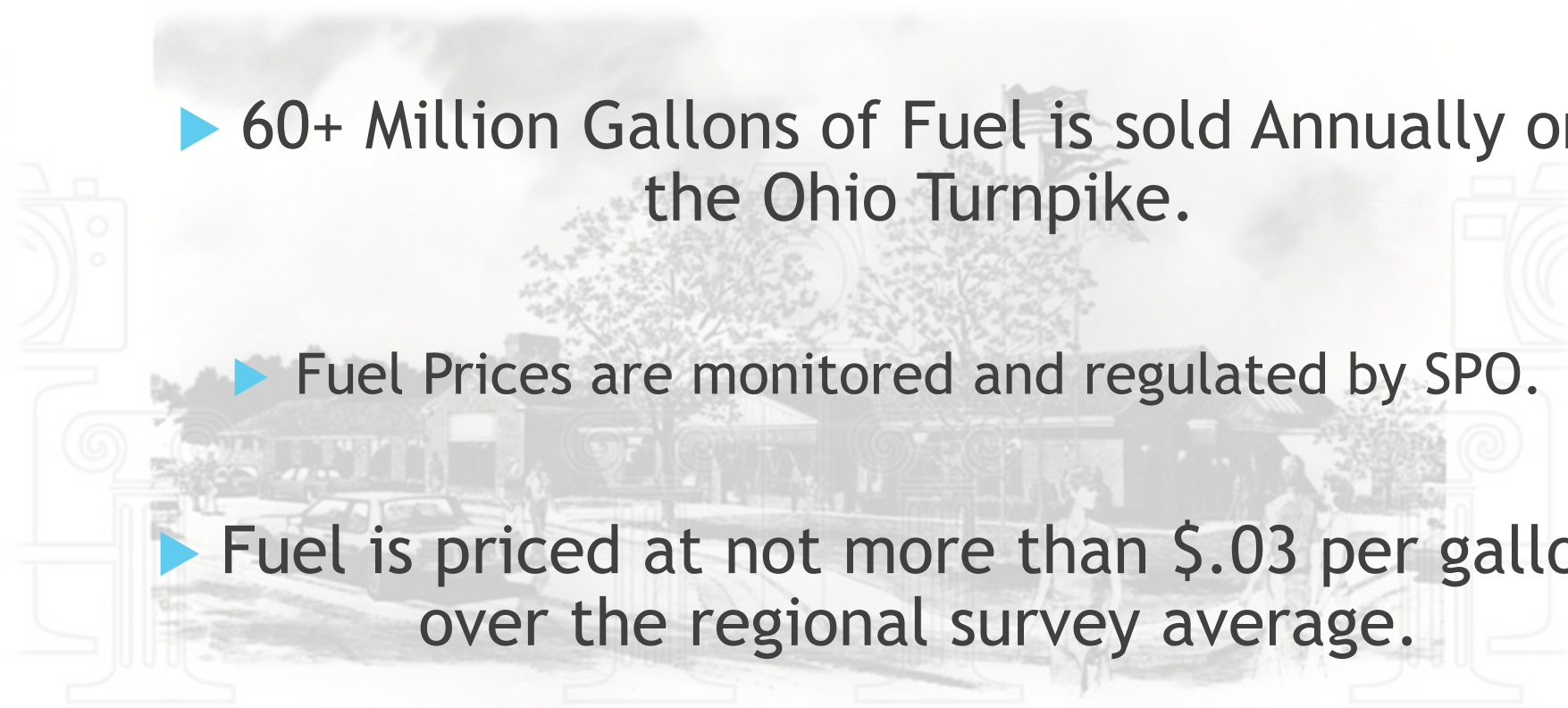
*GIVE CUSTOMERS A TOTAL
EXPERIENCE THAT MEETS OR
EXCEEDS THEIR EXPECTATIONS*



- ▶ Evaluate Operations, Operators and Needs
- ▶ Customer Feedback
- ▶ Develop Spec's and Scope of Services
- ▶ Conduct a Request For Proposals (RFP) Process
- ▶ Evaluate Proposals



■ Service Station Statistics

- 
- ▶ 60+ Million Gallons of Fuel is sold Annually on the Ohio Turnpike.
 - ▶ Fuel Prices are monitored and regulated by SPO.
 - ▶ Fuel is priced at not more than \$.03 per gallon over the regional survey average.
 - ▶ Fuel price surveys are conducted 3x per week.

How Do We Evaluate Proposals & Award Contracts?

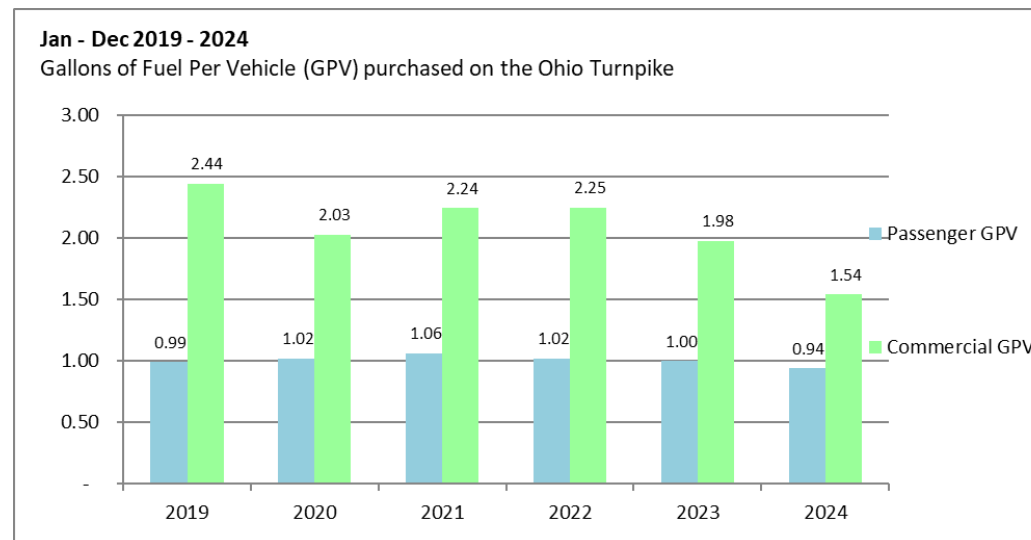
▶ Proposal Evaluation Considerations

- ▶ Scope of Services
- ▶ Operator's Brand Mix Portfolio
 - ▶ Brand Mix - Strength vs. Industry Standards
 - ▶ Customer Capture/Destination Branding
- ▶ ROI to Commission (Sales-Revenue Generating Potential)
 - ▶ Operating Hours/Day parts Served
 - ▶ Price Caps ($> = 10\% - 15\%$ over off-road comp's)
 - ▶ Check Averages
 - ▶ Capital Reinvestment
- ▶ SERVICE AND OPERATING STANDARDS
- ▶ Resources for Construction Build Out
- ▶ Maintenance Plan



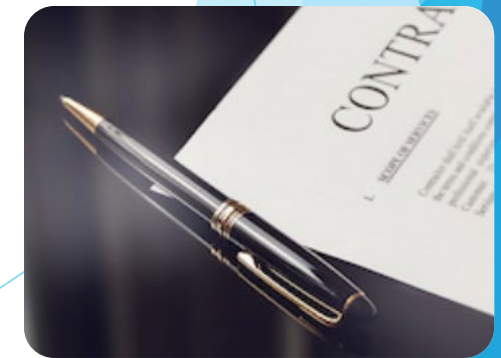
■ Service Station Contract Award Considerations

- ▶ Revenue Sharing Proposal as well as Capital Investment offered by operator.
- ▶ Fleet Programs
- ▶ Scope of Services
- ▶ Resources for -
 - ▶ Maintenance
 - ▶ EPA Testing and Compliance
 - ▶ Delivery
 - ▶ Staffing Plan
 - ▶ Marketing
 - ▶ Resources and Training (e.g. Response to Spills)



How Are Concession Contracts Structured?

- ▶ Revenue Sharing (% of Gross Sales)
- ▶ Property Management Fee
- ▶ Capital Improvement Fee
- ▶ Common Area Maintenance (CAM) Charge
 - ▶ 50% of Common Area Utilities, Janitorial Service and Furniture Amortization (to be modified for MCA)
- ▶ Capital Reinvestment Obligation
- ▶ Annual Guaranteed Minimum Rent (or MAG)



■ How is the Service Station Contract Structured?

- ▶ OTC receives a fixed cents per gallon (c.p.g.) of all fuel sold at the plazas.

(Rent Escalator for Volume Thresholds met).

- ▶ % of Gross (Non-fuel) Retail Sales.
- ▶ % of Gross C-store Sales.
- ▶ Exterior CAM Charge.
- ▶ Interior CAM Charge for C-stores.
- ▶ Capital Improvement Fee for C-stores.

■ Fuel Price Facts



- ▶ *Can customers get cheaper fuel off the Turnpike?*
- ▶ *The Ohio Turnpike fuel pricing policy is designed to provide a fair and competitive value compared to service stations and truck stops off the roadway. In fact, Ohio Turnpike fuel prices are required to be within 3 cents of the average of stations located in the region. More than 140 off-turnpike service stations and truck stops within five miles of the turnpike's interchanges are surveyed for their prices three times per week. Surveys are completed by 1:00 p.m. and prices are changed at 3:00 p.m. each Monday, Wednesday and Friday (excluding national holidays).*
- ▶ *Open 24 hours a day, there are separate fueling islands for both passenger and commercial vehicles. There's also the added convenience of a great selection of foods, clean rest facilities, pet walking areas and other amenities at the [nationally recognized Ohio Turnpike Service Plazas](#).*

Operator Reinvestments

In addition to the initial Capital Investment buildout costs by the Operator, the Commission anticipates designated reinvestment obligations by the operator during the term of the contract and any extension options to assure safe and modern facilities.



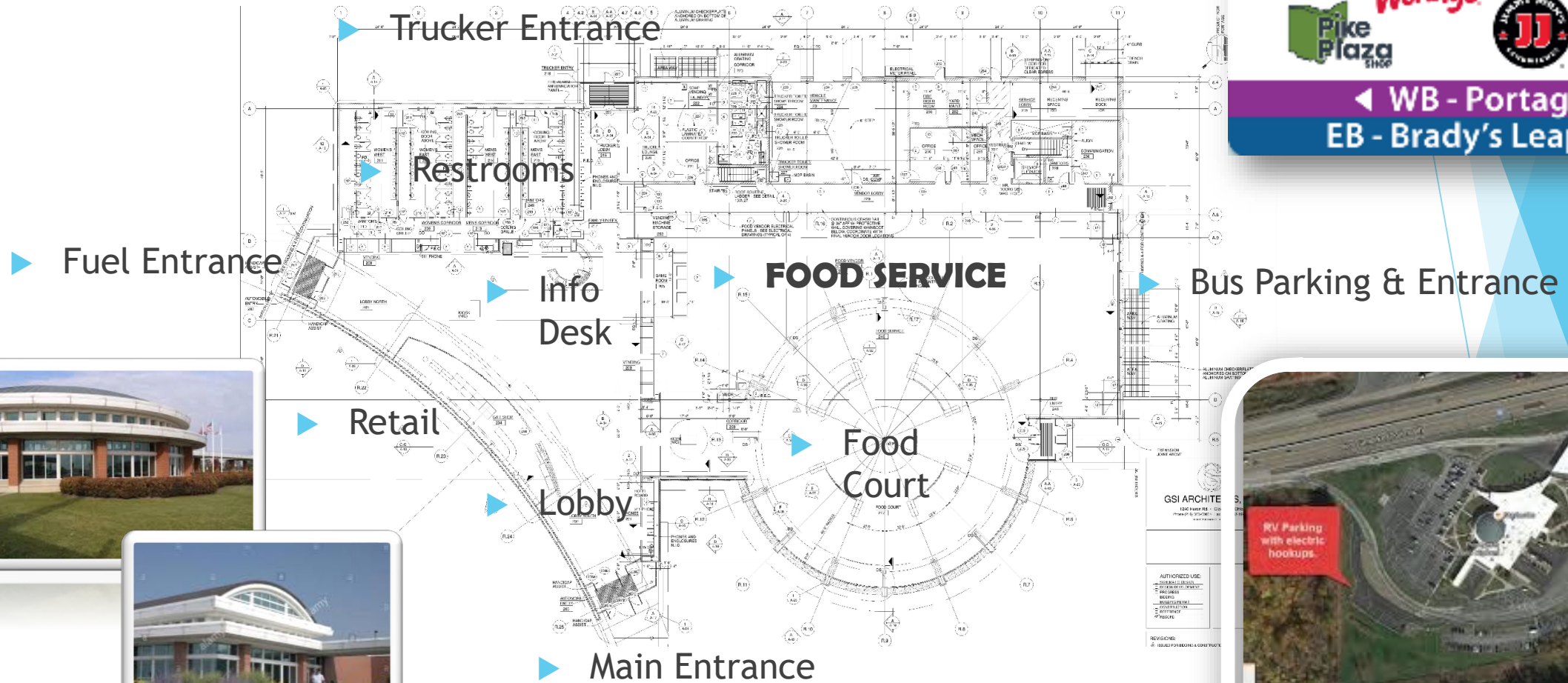
■ Breakdown

Of the Revenues Generated:

- ▶ *Food and Retail Concessions generate 35.5% of our total.*
- ▶ *Fuel Sales generate 13% of the total (not including fuel tax)*
- ▶ *Common Area Maintenance Fees generate 25% of the total.*
 - ▶ *Property Management Fees 14.5% of the total.*
 - ▶ *Capital Improvement Fees 4% of the total.*
 - ▶ *Vending generates 4.5% of the total.*
 - ▶ *ATM's generate 2% of the total.*
 - ▶ *Advertising/Misc. generates 1% of the total.*



The BUILDING DESIGN: Retail and Food Concessions



Parking for Passenger, Commercial, Buses and RV's

Scale of Modernized Service Plaza Facilities & Properties by Division/ Total Managed Volume

	<u>Western Division</u>	<u>Eastern Division</u>	<u>Total</u>
Land Mass/ Grounds	160.2 Acres	203.95 Acres	364.15 Acres
Buildings/ Area Under Roof	243,152 Sq. Ft.	380,012 Sq. Ft.	623,164 Sq. Ft.
Parking:			
Passenger	847 Cars	1246 Cars	2093 Cars
Commercial	560 Trucks	824 Trucks	1384 Trucks
Employee	298 Spaces	504 Spaces	802 Spaces
RV	42 Sites	31 Sites	73 RV Sites
Bus	22 Spaces	30 Spaces	52 Buses

Ohio Turnpike has the highest number of public truck parking spaces per mile of any US toll road and greater than the US Interstate average of 6.57 spaces per mile.

Responsible Tenancy

Operator's Responsibility for Facilities

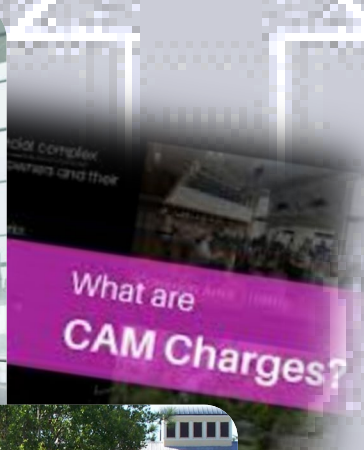
Facilities Management:

Operators must satisfactorily support and rigorously perform facilities management and maintenance, including anticipatory, routine, scheduled and emergency maintenance and repairs within its areas of responsibility.

Operator's are expected to provide excellent stewardship of the assigned areas of the Commission's plaza properties as well as all public areas.



Common Area Maintenance (CAM)



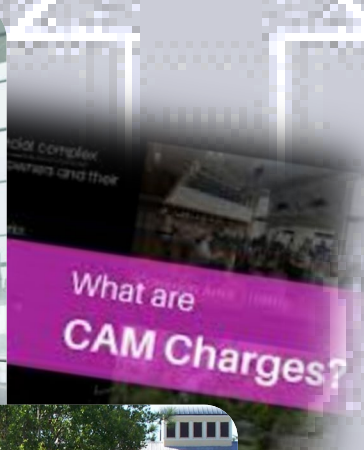
Interior Concession Unit Utilities

- Operators will make their own arrangement with utility companies to the furnish utility services within the assigned Interior Unit space(s) necessary for the operation of the concessions.
- Utility charges accruing for such services within the Units are paid directly to the utility company by the Operator.

OTIC Responsibilities:

CAM Expenses are fifty percent (50%) of the total monthly cost for daily janitorial cleaning and maintenance of the common areas (i.e., rest rooms, lobbies, food court, picnic area, truckers lounge, parking areas, common area trash containers, exterior grounds, other miscellaneous cleaning and specialized maintenance services). The expenses in CAM Charges include the purchase of interior and exterior chairs, tables and plaza furnishings. The CAM Charges also include **fifty (50%)** of all expenses, without markup of any kind, for utility services (electricity, natural gas, water and wastewater for the common areas of the Service Plaza Buildings except for all exterior site lighting).

Exterior (CAM)



EXTERIOR CAM

The Selected Operator shall pay a monthly Exterior Common Area Maintenance Fee (CAM) charge per set of Service Plazas, commencing on the dates on which Service Station Operations are assumed. The Exterior CAM charge shall thereafter be adjusted upward (only) each calendar year on January 1 by the Midwest-Urban Consumer Price Index (CPI-U) for Fuel and Utilities (Series Report #CUUR0200SAH2).

OTIC Responsibilities:

The exterior CAM charge shall include a portion of the monthly expenses for the electric, water and wastewater service for fuel islands, canopies and kiosks, maintenance of grounds, parking lots, buildings, picnic areas, and other miscellaneous cleaning and specialized maintenance services provided by the Commission.

Service Plaza Ops Overview



Andrew Herberger, Director of Service Plaza Operations

The Department

<https://www.youtube.com/watch?v=TWoJwtwisMU>

Service Plaza Operations Department manages the provision of auxiliary services to Toll Road by offering commercial and passenger traveler's comprehensive services and amenities, so they do not have to exit the roadway. The primary responsibilities of the department are to provide wide-ranging customer services and information to travelers as well as oversight of the Ohio Turnpike's facilities ensuring that the plazas are operated and maintained in a manner consistent with the standards of operation required by the Commission to meet the needs of traveling public.

The original service plazas were built circa 1955 as part of the original Turnpike construction. The Ohio Turnpike's Service Plaza Capital Improvement Program began development in the late 1990's with the first modernized sets of plazas opened to the public in the spring of 1999 under a new and improved business model. As of 2012, all 16 of the original circa 1955 plazas were taken out of service and replaced with 14 modernized facilities.



► *Director*



► *Division Managers*

What Does SP Ops Do?

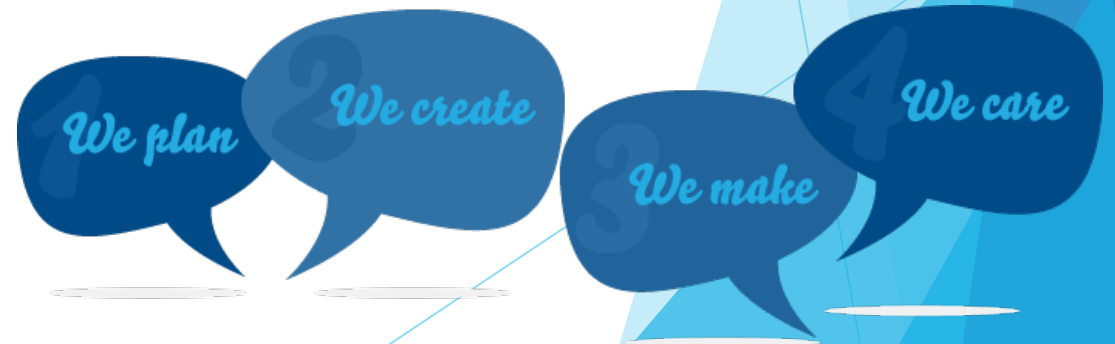
Service Plaza Operations provides customer service and amenities to the traveling public, provides facility and operations oversight while administering and managing various contracts for:

**What
We
Do.**



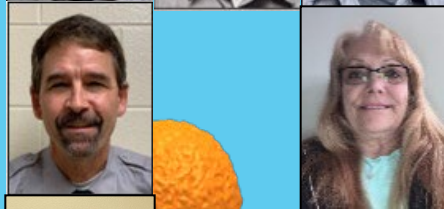
- ▶ Service Stations and Convenience Stores
 - ▶ Food and Retail Concessions
 - ▶ Janitorial Services
 - ▶ Vending/Laundry
 - ▶ Video Arcade
 - ▶ Travel Boards
 - ▶ ATM's and
- ▶ Marketing and Brochure Distribution

SPO's currently oversees 14 modernized plazas. SPO's goal is to provide consistently comprehensive and competitive services to the public so that travelers do not have to exit the Ohio Turnpike.

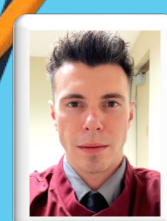
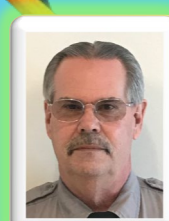
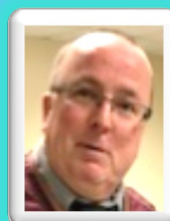
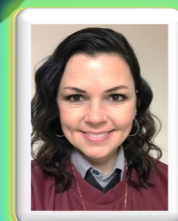


Our Staff

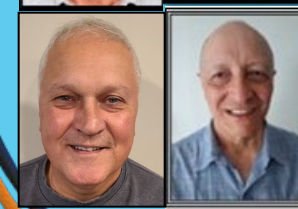
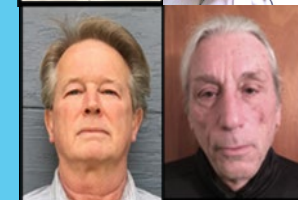
meet OUR TEAM



*Western Division
Assistants*

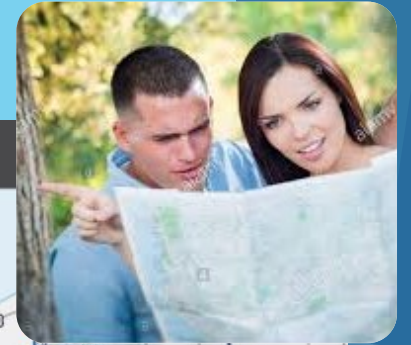


Managers



*Eastern Division
Assistants*

Ohio Turnpike Service Plazas



THE JAMES W. SHOCKNESSY OHIO TURNPIKE



Food Court



Restaurants

Indian Meadow & Tiffin River Service Plazas



Blue Heron & Wyandot Service Plazas



Commodore Perry & Erie Islands Service Plazas



Vermilion Valley & Middle Ridge Service Plazas



Great Lakes & Towpath Service Plazas



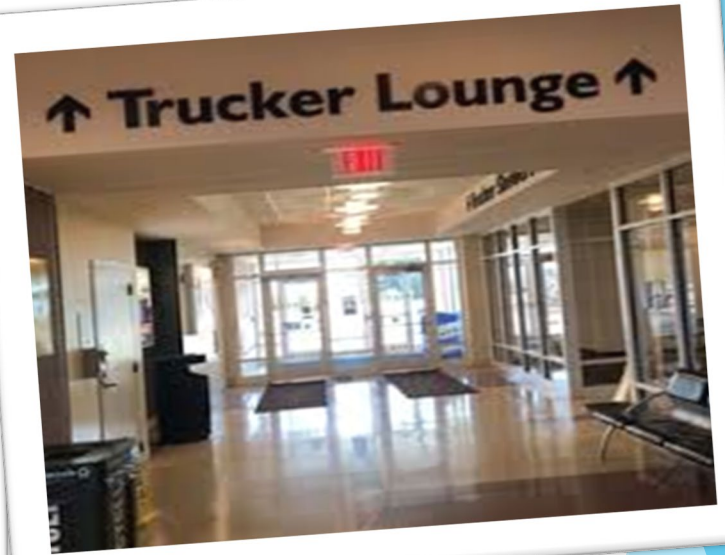
Portage & Brady's Leap Service Plazas



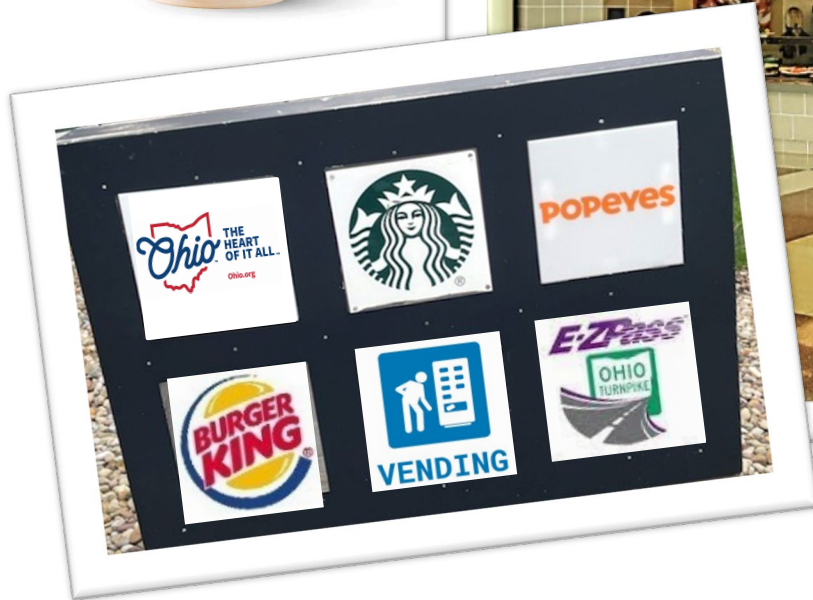
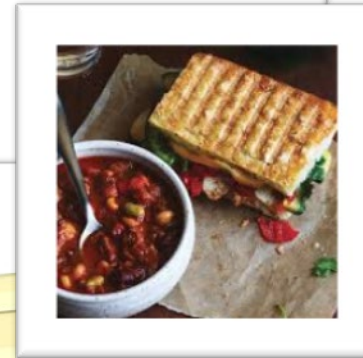
Mahoning Valley & Glacier Hills Service Plazas



A Place to Sit and Relax...



With Dining Options

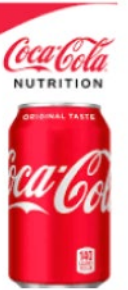


Or Something on the Go!

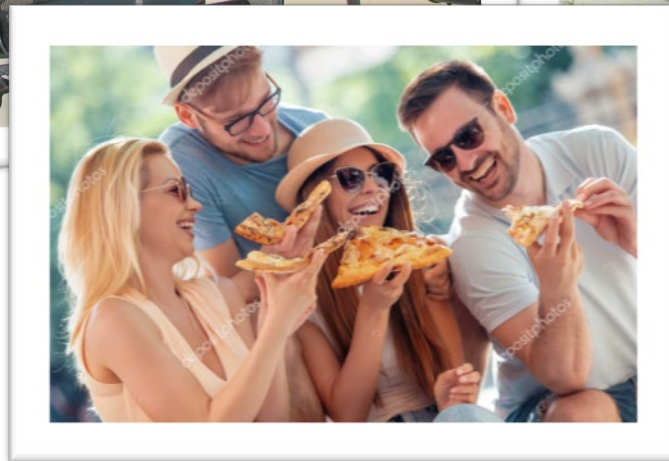


Nutrition Facts	
Serv. Size	1 Can
Amount Per Serving	
Calories	140
% Daily Value	
Total Fat	0g 0%
Sodium	45mg 2%
Total Carb.	39g 14%
Total Sugars 39g	
Incl. 39g Added Sugars 78%	
Protein	0g

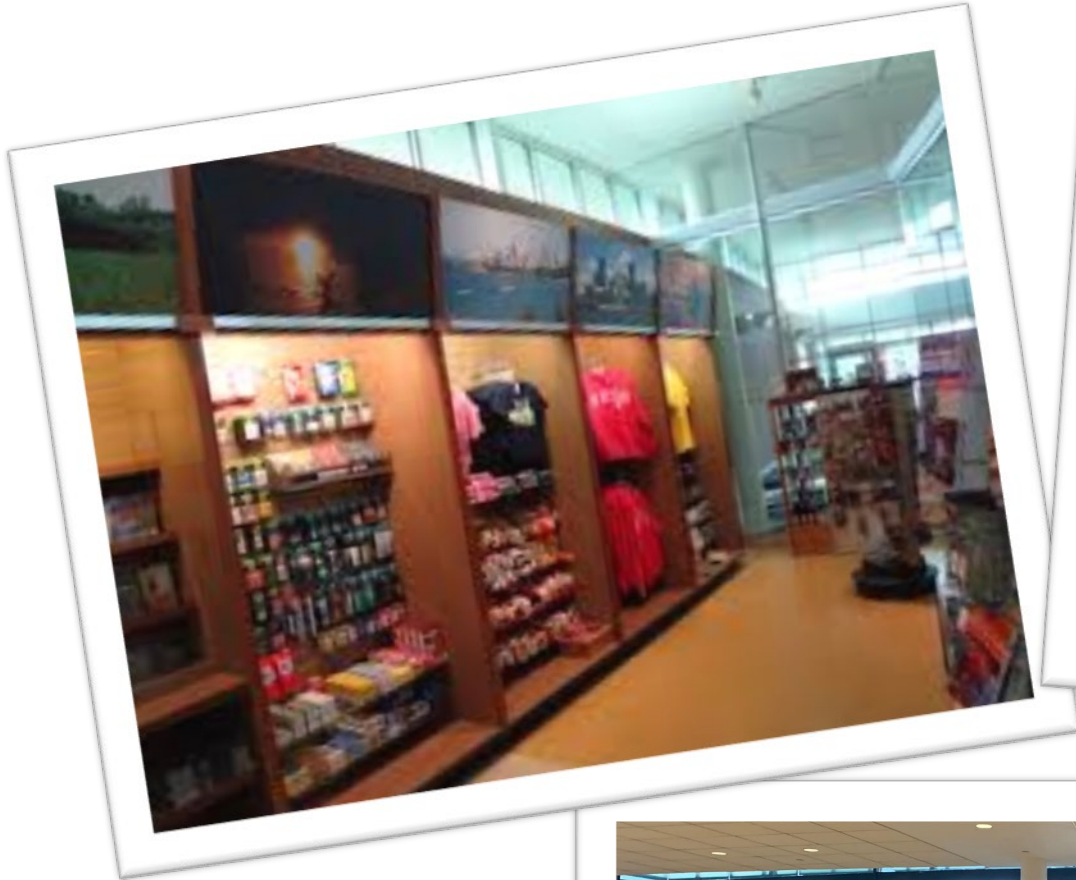
Not a significant source of sat. fat, trans fat, choles., fiber, vit. D, calcium, iron and potas.



Even Outdoor Dining!



Travel Stores (under separate Contract)



24-Hour Janitorial Services





V.I.P.

CUSTOMER SERVICE

Serving Ohio's Travelers!

Customer Appreciation Events



Sustainability Plans

Operators are encouraged to actively participate in recycling materials generated at the plazas for the areas of responsibility covered under the Agreement. These may include, but are not limited to, cardboard, cooking oils, paper, plastic, metals, pallets and other materials.

The cost or credit of the recycling program shall be borne by the Operator.

Operator's will provide the Commission with an Annual Report indicating the types and amounts of materials recycled at the assigned facilities on the Ohio Turnpike.



What Gets Recycled?



Did You Know? ...the frying oil from the Service Plaza restaurants is recycled. In 2018, service plazas recycled over 216,000 pounds of used fryer oil. In the past, used frying oil from restaurants was considered a waste. Now it's a commodity that provides renewable fuel alternatives. Included in used frying oil is 30% - 35% water which is steamed off and 100% of the "Yellow Fat" remainder is used in the production of Biodiesel fuels...



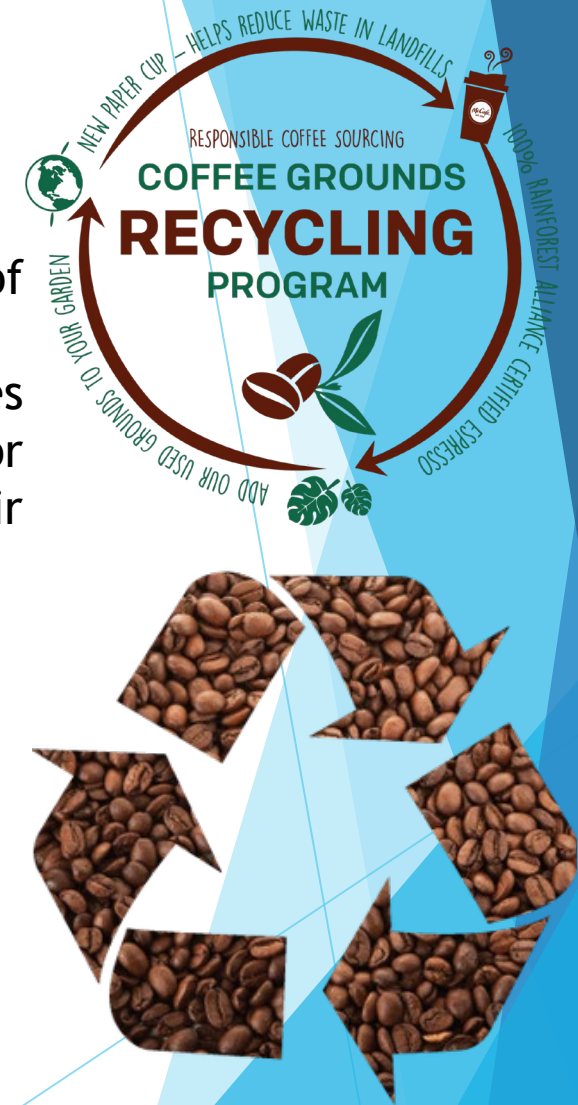
How to Recycle Cooking Oil



More Than Meets The Eye!



Did You Know? ... In 2018, over 39,500 pounds of coffee grounds we donated from the plazas. Starbucks recycles their coffee grounds and places them in 5lb. foil bags and makes them available for customers to take free of charge for use in their home gardening.



Recycling Fun Facts



Did You Know? ...The Service Plazas recycle nearly 13,500 cubic yards of cardboard annually that comes into the plazas as packaging material. Recycled cardboard is collected and sent to paper mills where contaminants are removed. The cardboard goes through a “repulping” process where the cardboard pulp goes into a paper machine and the remaining water drains off forming a fiber mat. The mat moves between a series of heated rollers that squeeze out water, and is wound on large spools for shipping to box manufacturers. Manufacturers use the recycled paper to make new corrugated boxes containing at least 35% or more recycled content.



General Information

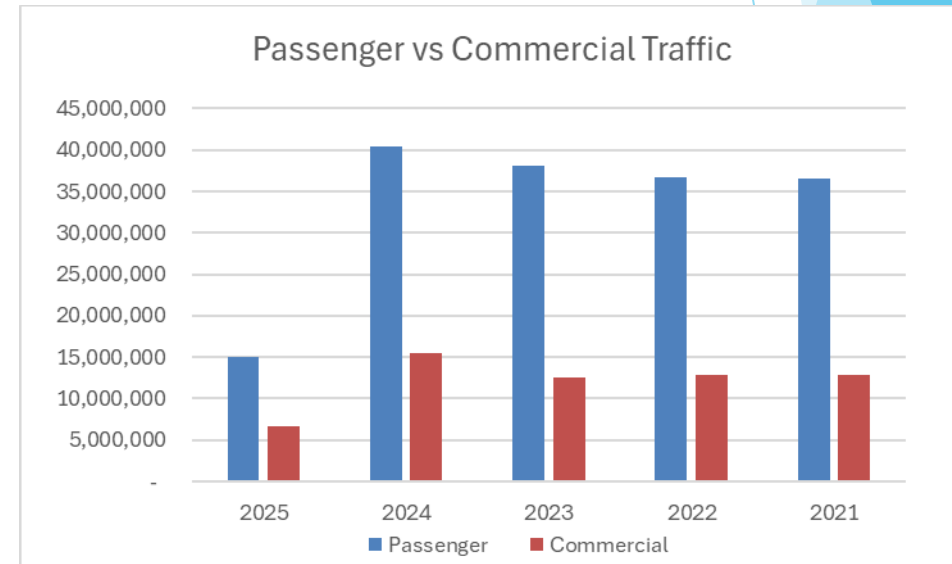
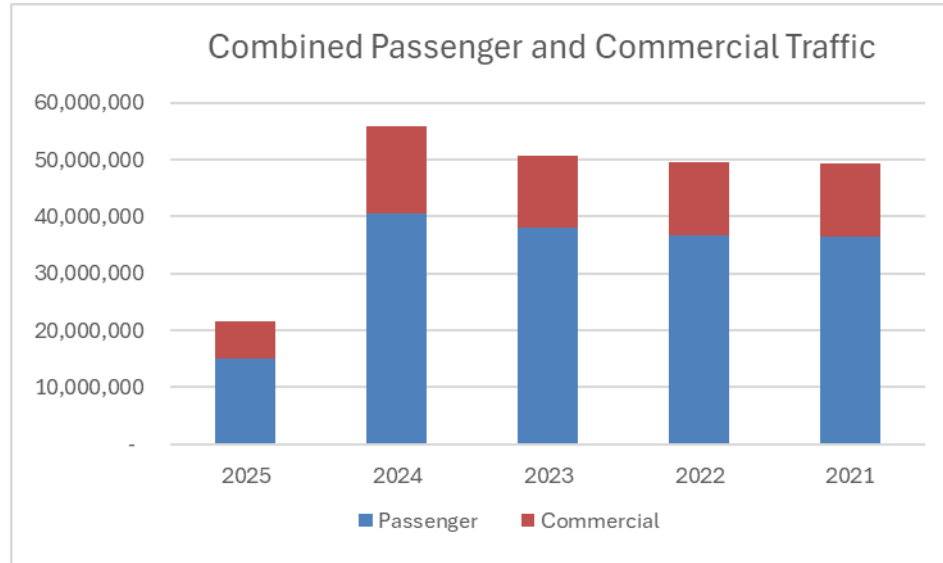


General
information

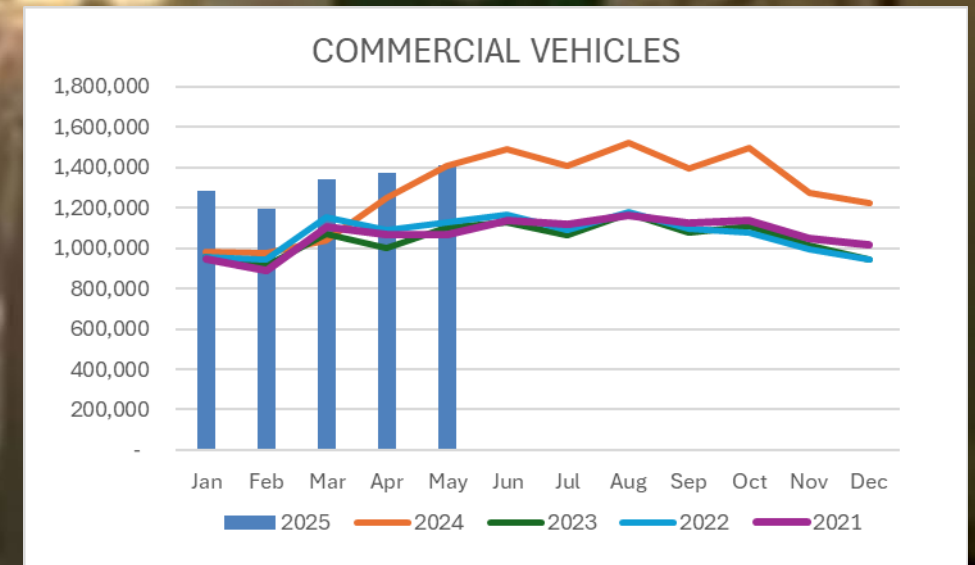
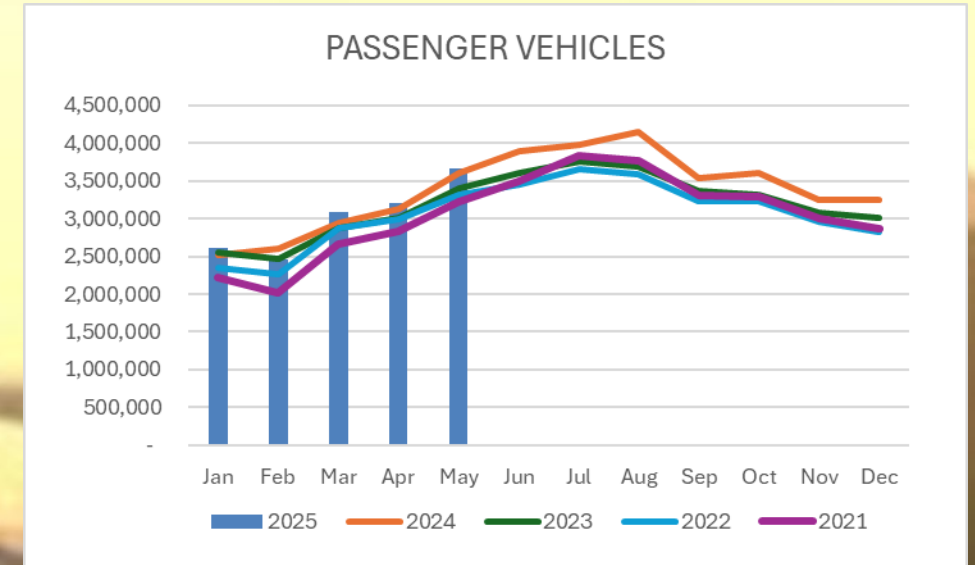
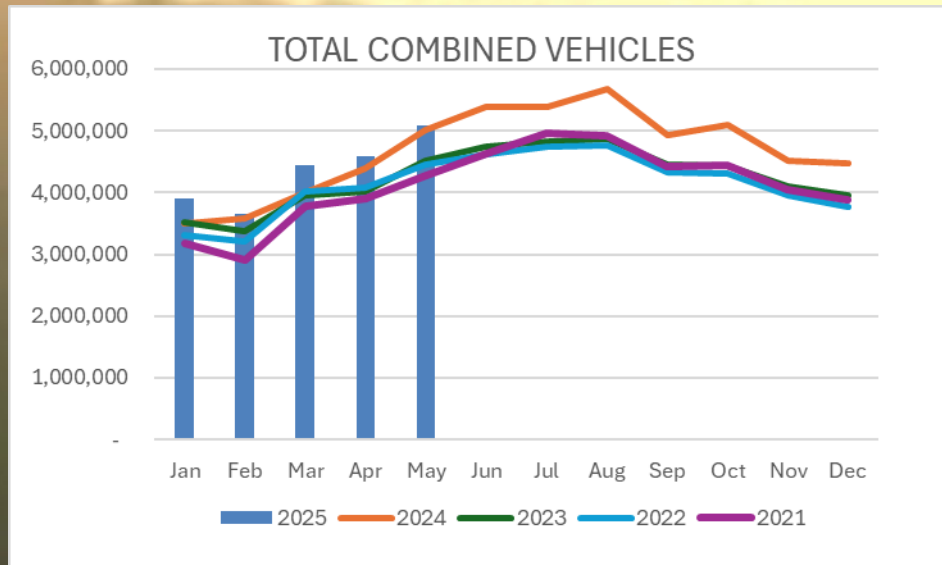


Travel Volume

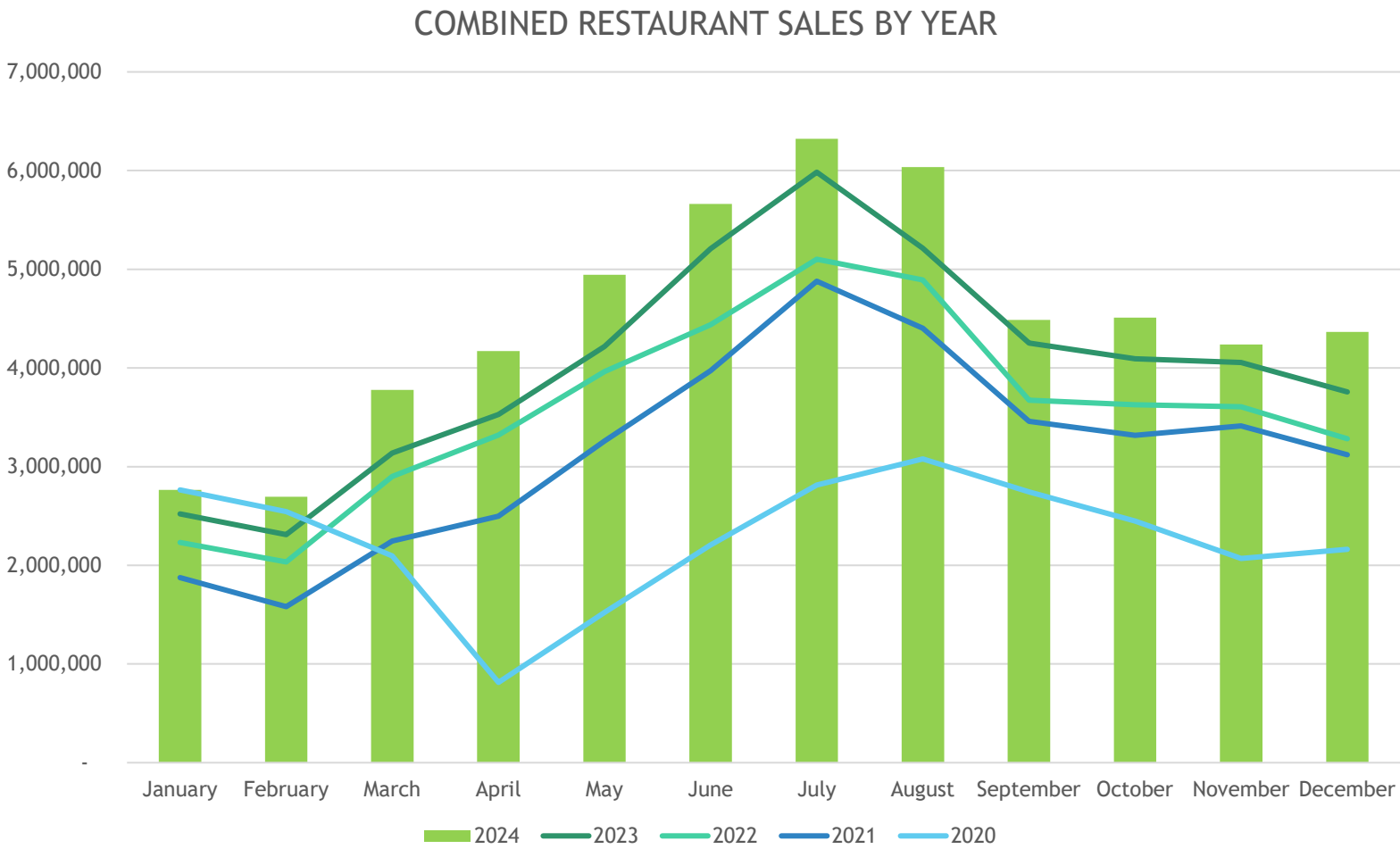
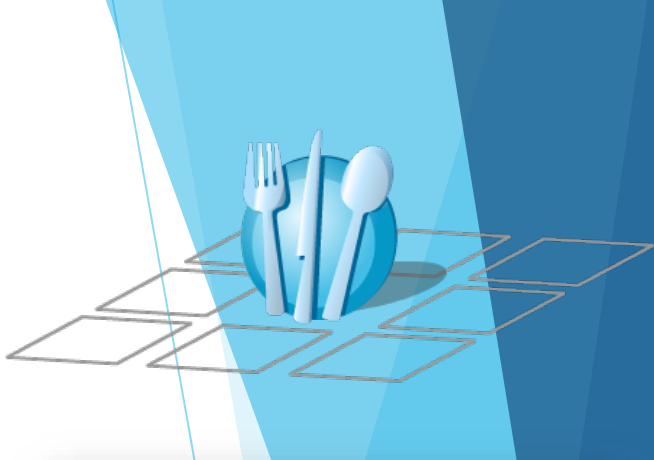
Vehicle Statistics 2025 thru 2021



Breakdown: Vehicles by Type / Month



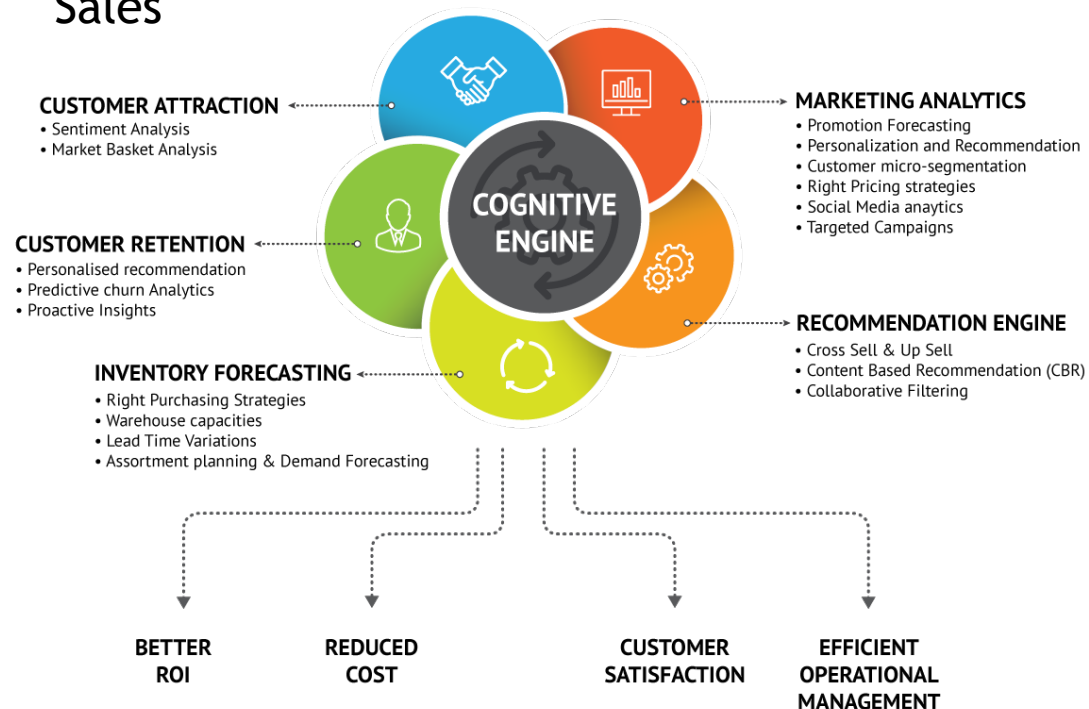
Food Concession Dollars



In 2024, Food Concessions generated \$54 Million in Combined Sales

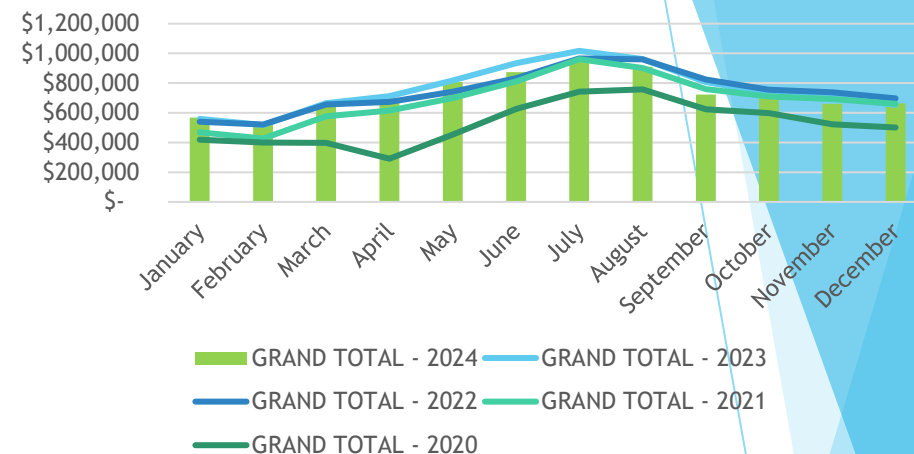
Retail Income

In 2024, C-stores and Gift Shops generated \$19 Million in Combined Sales

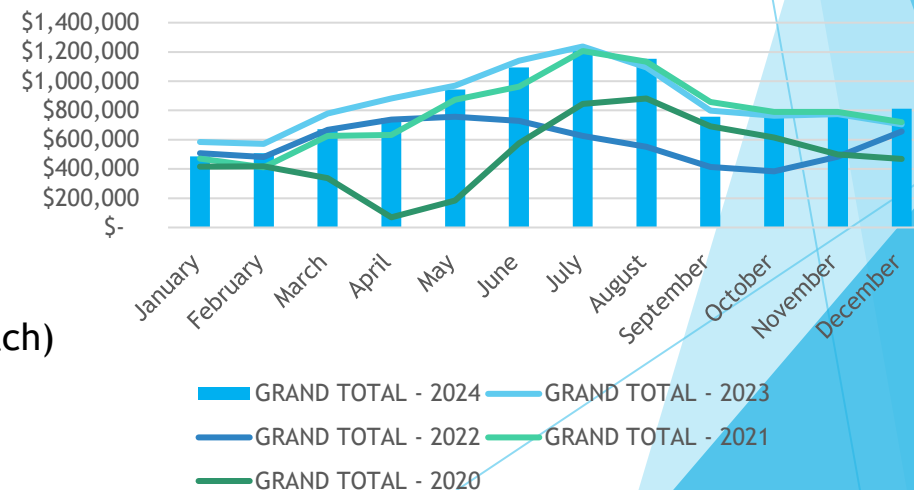


There are Four 24-hour C-store Locations (Avg. Annual Sales \$2+ Mil each)
There are 10 locations with kiosks that generate \$4+ Million combined
There are Four 24-hour Travel Stores (Avg. Annual Sales \$1.1 Mil each)
There are 6 non-24 Travel Store locations (Avg. Sales \$0.80 Mil each)

COMBINED C-STORE SALES

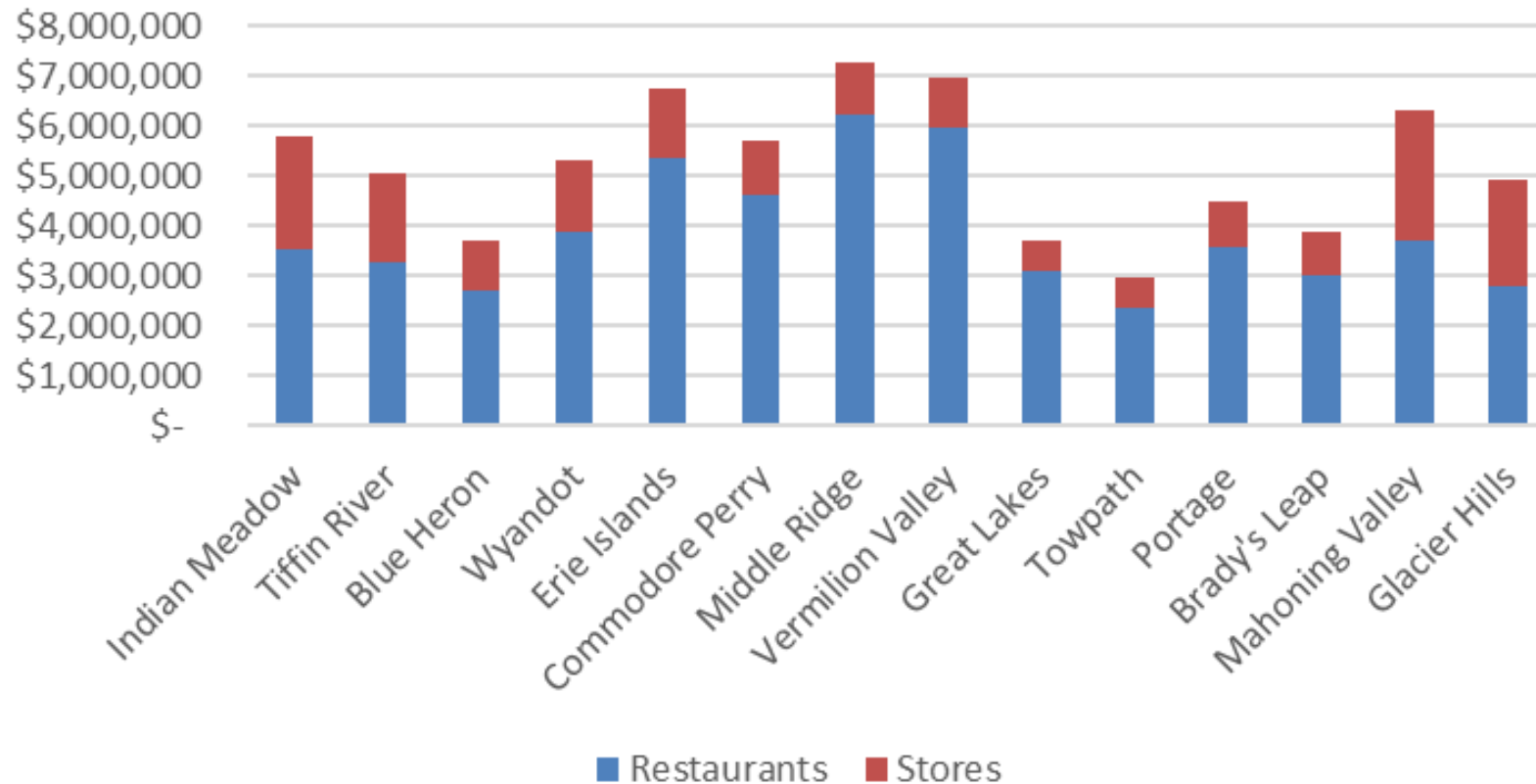


COMBINED GIFT SHOP SALES



By Location

2024 Inside Concession Sales by Location



2025 Concessions by Service Plaza

Indian Meadow & Tiffin River Service Plaza



Blue Heron & Wyandot Service Plaza



Commodore Perry & Erie Islands Service Plaza



Vermilion Valley & Middle Ridge Service Plaza



Great Lakes & Towpath Service Plaza



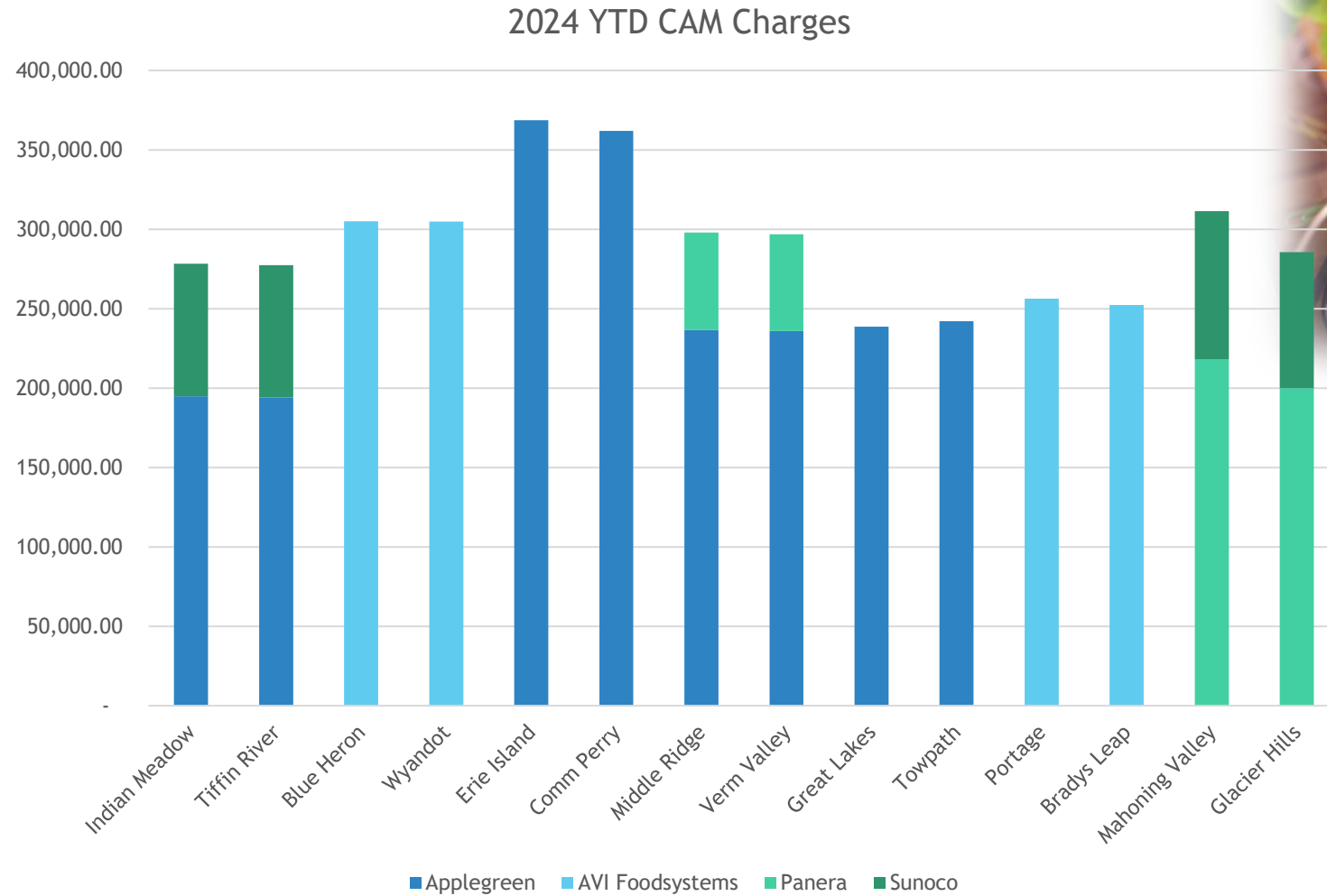
Portage & Brady's Leap Service Plaza



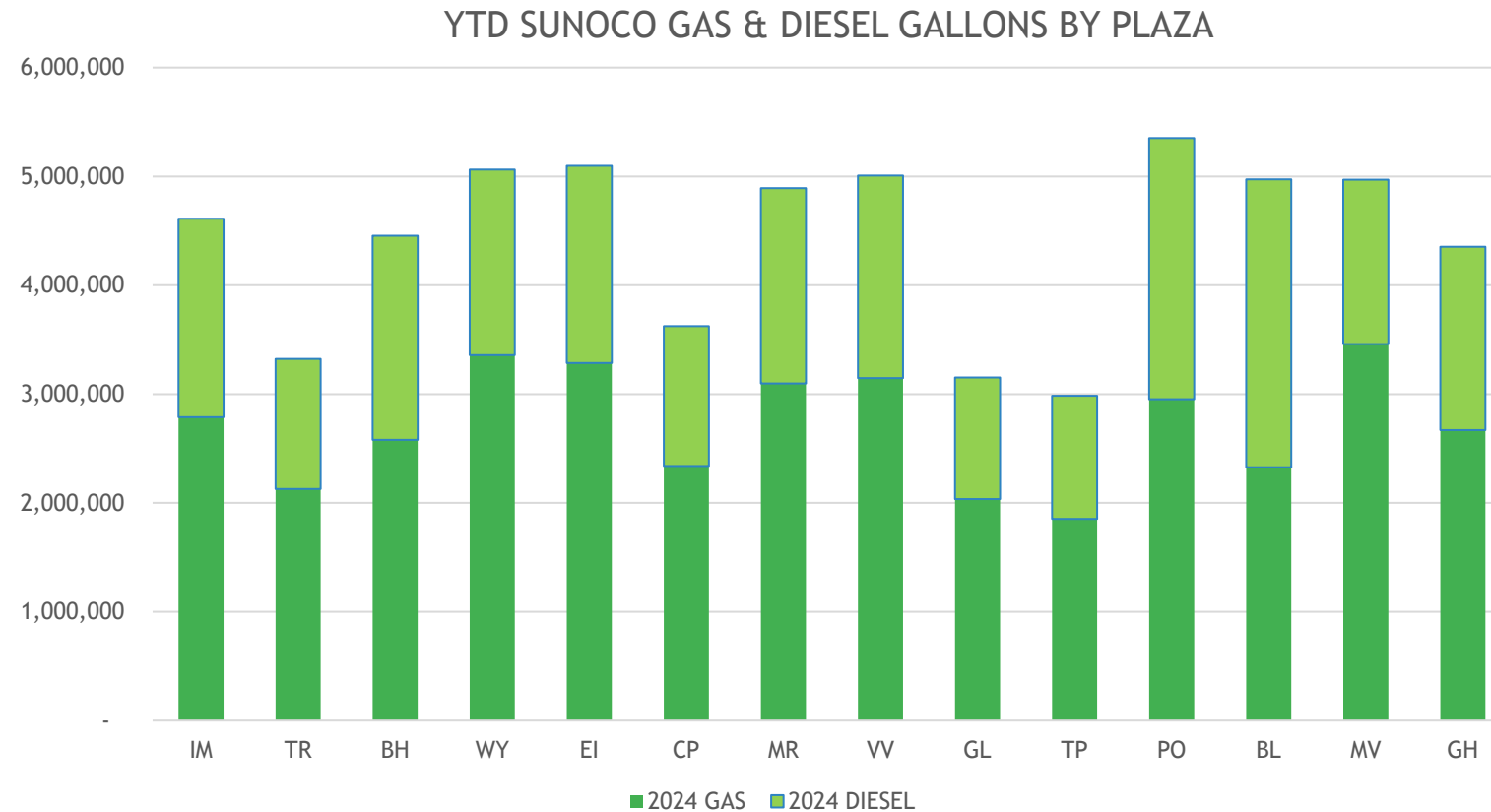
Mahoning Valley & Glacier Hills Service Plaza



Interior CAM Dollars By Location



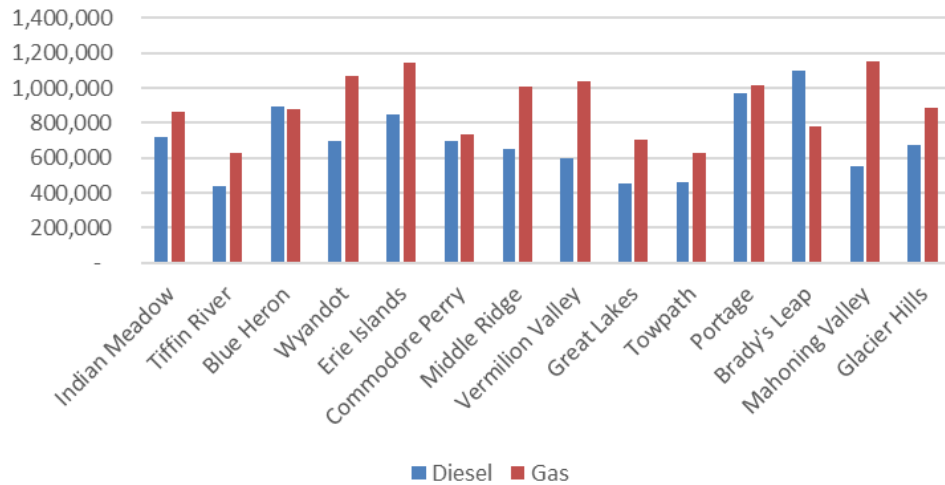
2024 Fuel Sales



In 2024, Ohio Turnpike's Service Stations sold a combined:

- 38 million gallons of gasoline and
- 24 million gallons of diesel fuels.

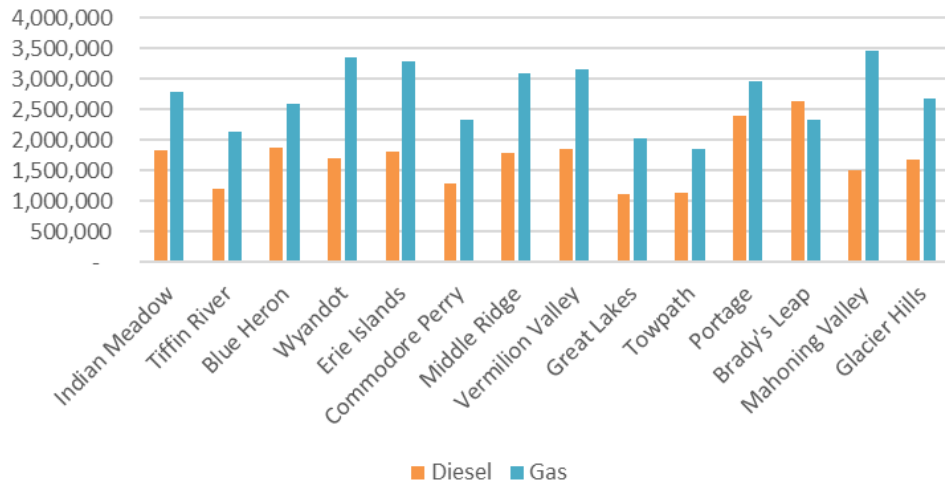
2025 YTD Sunoco Diesel & Gas Gallons by Plaza



Gasoline and Diesel Volume by Location Jan - May 2025



2024 Sunoco Gas & Diesel Gallons by PLaza



Gasoline and Diesel Volume by Location Jan - December 2024

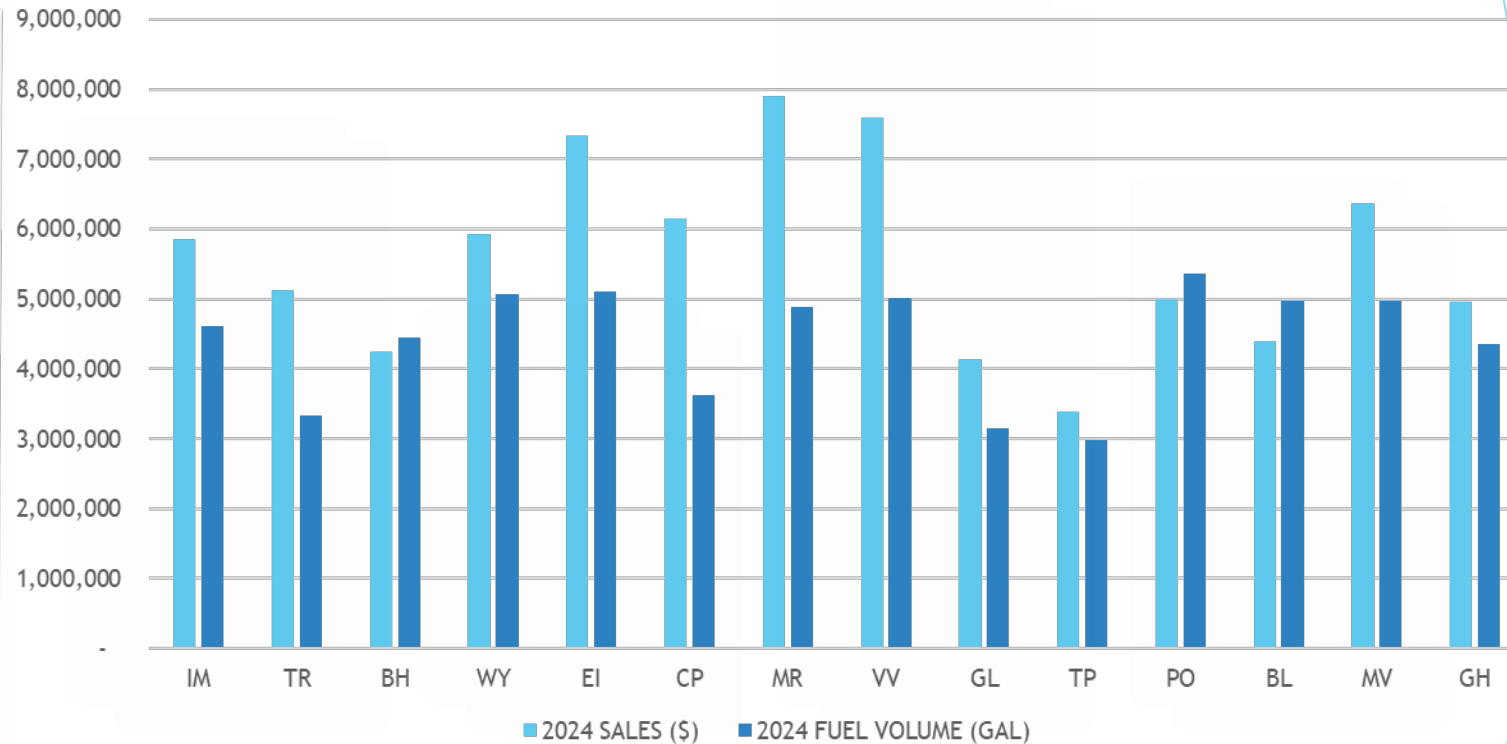
In 2024, Ohio Turnpike's Service Stations sold a combined:

- 38 million gallons of gasoline and
- 24 million gallons of diesel fuels.

How Traffic Affects Sales



TOTAL SALES vs. FUEL VOLUME BY PLAZA



In 2024, Non-fuel concessions generated \$78.5 million in combined sales. This includes food, retail, vending, arcade and kiosk retail sales.

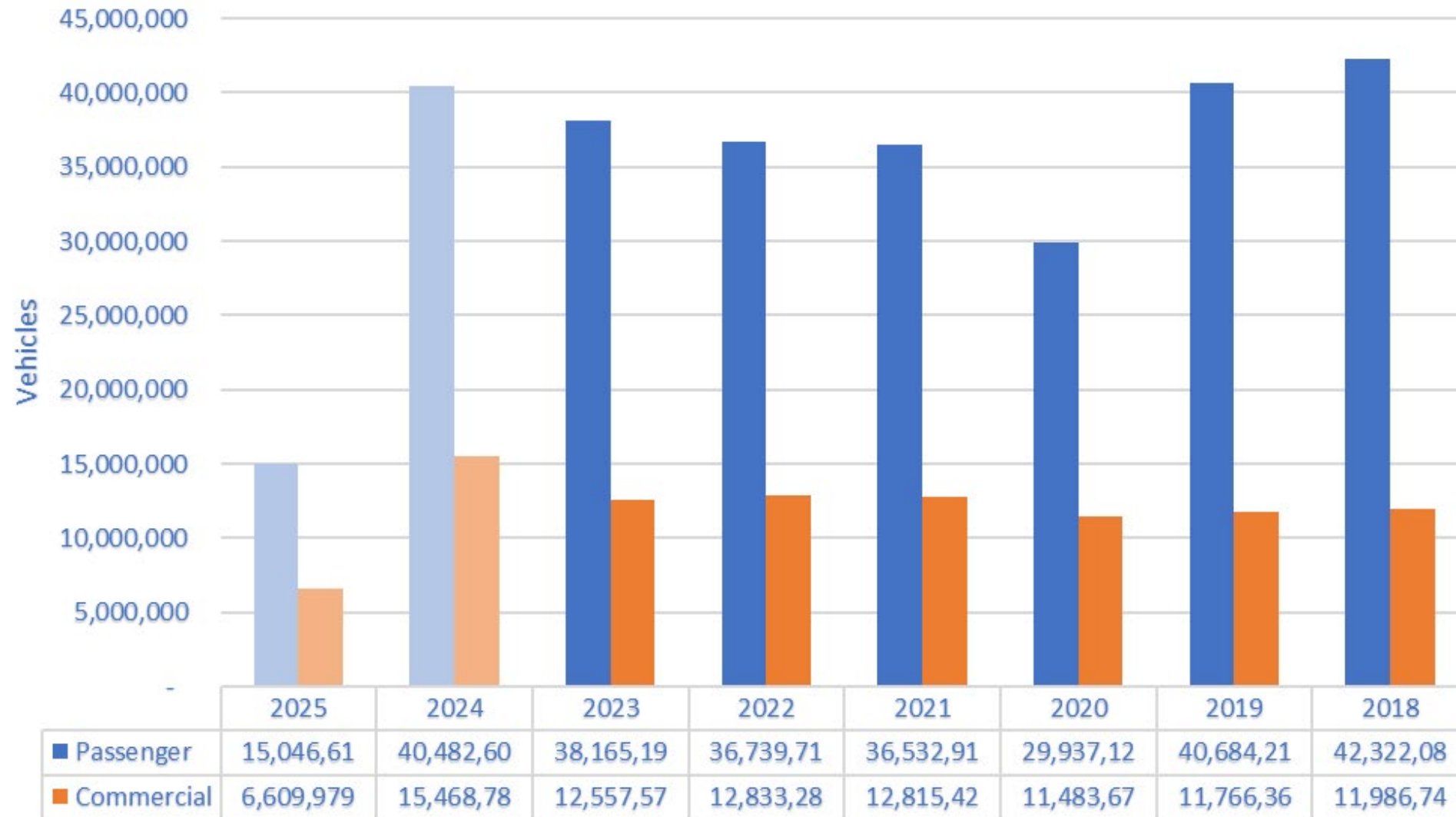
- Does not include Fuel (\$) Sales [Graph shows Volume]

OHIO TURNPIKE COMMISSION: EXHIBIT B

VEHICLES TRAVELED - MONTH TO DATE

		% Change		% Change		% Change		% Change		% Change		% Change	
		2025	vs. 2024	2024	vs. 2023	2023	vs. 2022	2022	vs. 2021	2021	vs. 2020	2020	vs. 2019
January	Passenger	2,612,998	3.8%	2,516,510	-1.7%	2,559,981	8.9%	2,350,927	5.9%	2,219,895	-20.63%	2,796,825	1.60%
	Commercial	1,284,414	30.4%	985,031	2.7%	959,344	0.1%	958,763	1.3%	946,453	3.53%	914,208	-1.44%
	Total	3,897,412	11.3%	3,501,541	-0.5%	3,519,325	6.3%	3,309,690	4.5%	3,166,348	-14.68%	3,711,033	0.83%
February	Passenger	2,460,222	-5.9%	2,614,140	6.3%	2,460,351	8.6%	2,266,055	12.1%	2,021,798	-25.24%	2,704,249	-0.84%
	Commercial	1,196,542	23.0%	972,886	6.8%	910,915	-3.7%	946,000	6.4%	889,076	2.61%	866,467	-1.41%
	Total	3,656,764	1.9%	3,587,026	6.4%	3,371,266	5.0%	3,212,055	10.3%	2,910,874	-18.48%	3,570,716	-0.98%
March	Passenger	3,092,746	5%	2,947,070	2%	2,880,625	0%	2,866,996	8%	2,660,890	20.68%	2,204,873	-32.44%
Easter Holiday 2005, 2010, 2011	Commercial	1,339,082	29%	1,038,947	-3%	1,070,539	-7%	1,155,617	4%	1,107,163	17.53%	941,993	-3.49%
	Total	4,431,828	11%	3,986,017	1%	3,951,164	-2%	4,022,613	7%	3,768,053	19.74%	3,146,866	-25.77%
April	Passenger	3,209,188	2%	3,136,338	4%	3,011,108	0%	2,996,482	6%	2,831,819	128.22%	1,240,830	-62.11%
Easter Holiday 2007, 2009, 2012	Commercial	1,375,673	10%	1,250,841	25%	1,002,673	-8%	1,091,098	2%	1,065,981	34.07%	795,112	-19.66%
	Total	4,584,861	5%	4,387,179	9%	4,013,781	-2%	4,087,580	5%	3,897,800	91.45%	2,035,942	-52.26%
May	Passenger	3,671,461	2%	3,600,278	6%	3,407,742	2%	3,325,278	3%	3,215,812	61.52%	1,990,938	-45.48%
	Commercial	1,414,268	0%	1,409,153	28%	1,101,735	-2%	1,127,161	6%	1,066,665	22.70%	869,309	-17.42%
	Total	5,085,729	2%	5,009,431	11%	4,509,477	1%	4,452,439	4%	4,282,477	49.72%	2,860,247	-39.20%
June	Passenger			3,898,155	8%	3,613,390	5%	3,452,452	-1%	3,502,483	30.22%	2,689,597	-28.69%
	Commercial			1,489,083	32%	1,129,428	-3%	1,164,175	3%	1,135,734	14.48%	992,069	-2.01%
	Total	-		5,387,238	14%	4,742,818	3%	4,616,627	0%	4,638,217	25.98%	3,681,666	-23.04%
July	Passenger			3,975,849	5.7%	3,763,136	2.7%	3,665,213	-5%	3,839,217	26.43%	3,036,715	-24.32%
	Commercial			1,405,552	32.3%	1,062,798	-2.6%	1,090,668	-2%	1,116,266	8.45%	1,029,301	-1.27%
	Total	-		5,381,401	11.5%	4,825,934	1.5%	4,755,881	-4%	4,955,483	21.88%	4,066,016	-19.57%
August	Passenger			4,157,625	12%	3,698,249	3%	3,580,746	-5%	3,762,684	23.35%	3,050,512	-24.39%
	Commercial			1,524,129	30%	1,171,338	-1%	1,180,958	2%	1,161,885	10.78%	1,048,796	-2.23%
	Total	-		5,681,754	17%	4,869,587	2%	4,761,704	-3%	4,924,569	20.13%	4,099,308	-19.73%
September	Passenger			3,529,874	5%	3,373,760	5%	3,224,268	-2%	3,305,412	17.55%	2,811,897	-17.00%
	Commercial			1,396,303	30%	1,075,882	-2%	1,096,696	-3%	1,125,358	9.19%	1,030,622	4.97%
	Total	-		4,926,177	11%	4,449,642	3%	4,320,964	-2%	4,430,770	15.31%	3,842,519	-12.06%
October	Passenger			3,604,927	9%	3,310,313	3%	3,224,667	-2%	3,299,959	16.83%	2,824,559	-18.81%
	Commercial			1,499,518	35%	1,111,918	3%	1,080,766	-5%	1,136,476	5.69%	1,075,331	1.84%
	Total	-		5,104,445	15%	4,422,231	3%	4,305,433	-3%	4,436,435	13.76%	3,899,890	-14.00%
November	Passenger			3,246,998	5%	3,081,499	4%	2,957,776	-2%	3,010,246	29.52%	2,324,084	-25.53%
	Commercial			1,275,914	26%	1,015,165	2%	994,192	-5%	1,047,939	9.96%	953,014	5.30%
	Total	-		4,522,912	10%	4,096,664	4%	3,951,968	-3%	4,058,185	23.83%	3,277,098	-18.60%
December	Passenger			3,254,844	8%	3,005,042	6%	2,828,859	-1%	2,862,701	26.55%	2,262,042	-29.49%
	Commercial			1,221,426	29%	945,838	0%	947,190	-7%	1,016,433	5.06%	967,452	11.05%
	Total	-		4,476,270	13%	3,950,880	5%	3,776,049	-3%	3,879,134	20.12%	3,229,494	-20.83%
YTD Totals	Passenger	15,046,615	-62.8%	40,482,608	6.1%	38,165,196	3.9%	36,739,719	0.6%	36,532,916	22.03%	29,937,121	-26.42%
	Commercial	6,609,979	-57.3%	15,468,783	23.2%	12,557,573	-2.1%	12,833,284	0.1%	12,815,429	11.60%	11,483,674	-2.40%
	Total	21,656,594	-61.3%	55,951,391	10.3%	50,722,769	2.3%	49,573,003	0.5%	49,348,345	19.14%	41,420,795	-21.03%

Passenger and Commercial Traffic



THANK YOU!

A photograph of the Ohio Turnpike Service Plaza, showing a large, modern building with a glass facade and a curved roof. The plaza is filled with people, and there are several tall, white light poles. A red dot is placed on the image, highlighting a specific area. A green box with white text is overlaid on the right side of the image.

THE OHIO TURNPIKE
SERVICE PLAZA
OPERATIONS!