

ADDENDUM NO. 1

OHIO TURNPIKE COMMISSION

682 Prospect Street
Berea, Ohio 44017

**REQUEST FOR PROPOSALS
FOR
THE REDESIGN AND REDEVELOPMENT OF
OHIO TURNPIKE COMMISSION'S WEBSITE AND
CONTENT MANAGEMENT SYSTEM**

ISSUE DATE
JANUARY 3, 2013

INQUIRY END DATE *EXTENDED TO:*
5:00 P.M. (E.S.T.), ~~JANUARY 21~~ FEBRUARY 8, 2013

OPENING DATE *EXTENDED TO:*
2:00 P.M. (E.S.T.), FEBRUARY 12, 2013

**ANSWERS TO QUESTIONS RECEIVED THROUGH
5:00 P.M. (E.S.T.), JANUARY 21, 2013**

MODIFICATIONS TO THE CONTRACT DOCUMENTS
Cover Page and Pages 48, 66 and 71

Issued by the Ohio Turnpike Commission January 25, 2013 Issuance authorized by Richard Hodges, Executive Director and Kathleen Weiss, General Counsel.


Richard Hodges

1-28-13
Date


Kathleen Weiss

1/28/13
Date

**REQUEST FOR PROPOSALS
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**RESPONSES TO INQUIRIES RECEIVED THROUGH
5:00 P.M. (E.S.T.), JANUARY 21, 2013**

Q#1 We are Microsoft development shop that builds all of our projects using the .Net framework and SQL Server. Since we do not have any programming expertise other than .Net, does this disqualify us from the project?

A#1 Due to its open source platform, the Commission currently utilizes a Linux based solution for its web services. Linux has proven to be stable, reliable and has required little maintenance to operate. The Commission prefers an open source, operating system agnostic solution that will integrate seamlessly with all of its existing applications. However all viable, robust, proven and stable alternatives will be considered

Q#2 We have a question regarding the RFP that is very critical for us in deciding if we are a good fit for this project. On pages 38 and 39 under the Technical Specifications (A. & C.), it appears that the Ohio Turnpike Commission is strongly leaning towards using PHP coding language for this project. Is this a true statement? Or, are you open to considering a Microsoft .NET open source CMS solution? We are strictly a .NET shop and would not be a good fit should the requirement be PHP. This is the CMS solution we provide.

A#2 See response to Q#1

Q#3 We received the RFP for the redesign and redevelopment of the Ohio Turnpike Commission's website and content management system. Page 76 of the RFP states that The Commission requires all who wish to enter a bid be a member of the BWC Drug Free Workplace Program. We are not a member of this program, and do not wish to apply to be a member at this time. Does this disqualify our company from winning the work outlined in the RFP?

A#3 Each respondent should submit a copy of the entire drug and alcohol policy with its proposal for review if it is not a member of the OBWC program. The Commission will review the policy to determine if it meets the basic requirements of having post-accident testing and random testing.

Q#4 As we work on our response to the RFP for a new OTC website, I'd like to confirm the specifications for programming and a server. We programs all sites using

Adobe's Cold Fusion 9. Are you open to other programming languages and server solutions, or is this a 'must have' item?

A#4 See response to Q#1.

Q#5 We are Microsoft development shop that builds all of our projects using the .Net framework and SQL Server. Since we do not have any programming expertise other than .Net, does this disqualify us from the project?

A#5 See response to Q#1.

Q#6 Page 4 – Paragraph 2. “The CMS should be created so that it can interface with any additional account and/or document management systems, such as programs currently used or being implemented by the Toll Audit Department, Procurement, or the E-ZPass® Customer Service Center”. – Please list the document management systems and other programs currently used or being implemented.

A#6 The Commission is adopting electronic online bidding for procuring contracts to make public improvements using the Bid Express platform licensed from InfoTech. The Commission also is currently reviewing various options for its Customer Service Center tracking/management system software, which the Commission desires the ability to integrate with the Commission's website at a future date. When customers submit questions, comments or concerns via the new website, the Commission would like to provide the Customer Service Center with the ability to import the information into the new CSC software. Similarly, the Commission is evaluating its needs to implement a document management system.

Q#7 Page 7 - Section F. Our approach to this project would be using responsive web design and therefore we would not be developing a mobile version. Is this a requirement of the Commission's?

A#7 The Commission requires that any redesign or redevelopment of its website be viewable on commonly used mobile devices, including iPhone, iPad, Android, etc. The ability to provide a mobile version of the website will weigh in the Commission's selection.

Q#8 Page 10 - Section 3.b.iii. What is DynaForm?

A#8 DynaForm is a development tool used in the CMS for creating dynamic, standard web forms using existing code. Customers may use the “online” forms to enter and submit information directly to the Commission website.

Q#9 Page 67 - Section 7. We are an S Corporation. What specific information do you need to satisfy the requirements of that section?

A#9 Provide names of each person, firm or corporation having a ten percent (10%) or greater ownership in the Responding Firm and listing the percentage of ownership interest.

Q#10 Page 71 - Article 2 – 2.1. The first paragraph states the Selected Firm will furnish, install and maintain a new Document Management System. This is the first mention of a Document Management System in the RFP. Should this component be quoted?

A#10 The Form Contract erroneously referenced a Document Management System. The correct Article 2 of the Form Contract is being amended into the RFP via this Addendum No. 1

Q#11 Page 76. What constitutes proof of application to a BWC Drug Free Workplace Program or BWC approved program?

A#11 See the response to Q#2.

Q#12 Part I. Q1) F (Pg 7) - What is OTC's requirements for the mobile site?

A#12 See the response to Q#7.

Q#13 Part II. B.3.a (Pg 10) - Will geographic construction information be managed/stored by a 3rd party, through a separate database/program or in the CMS?

A#13 The Commission will respond to this question in Addendum No. 2.

Q#14 B.3.b (Pg 10) / B.3.g (Pg 11) - Would you like fares & mileage to be stored / updated in the CMS?

A#14 Fares and mileage must be stored but not updated in the CMS. New fare tables are created by Commission personnel via Excel/Gembase, then exported as csv files for import to the web site via the CMS.

Q#15 B.3.g (Pg 11) - Does the Commission currently use a 3rd party payment gateway to verify/process online transactions (Authorize.net, Virtual Merchant, Paypal)? If so, which one?

A#15 The Permitting website uses USA Epay for online transactions.

Q#16 B.4.b (Pg 13) - How does the construction bidding system currently integrate with the third party system, bidexpress.com? Is there any custom programming currently done? Are you able to provide the current integration's details/documentation along with capabilities/documentation from bidexpress.com outlining integration possibilities?

A#16 BidExpress.com is a web-based system that may be accessed via a link that appears on the Commission's website. There is no custom programming being performed for the Commission's use of the Bid Express platform.

Q#17 B.8 / B.9 (Pg 18) - Do you want the weather feature to integrate with 3rd party weather services, or will the weather be maintained through the CMS? If third party, is there preference on services to syndicate, or should we provide recommendations?

A#17 The Commission desires the ability to both integrate with third party weather services and post weather information via the CMS. Currently, weather forecasting is provided by Weather Forecast Inc., and some general weather and road condition information is provided by the Commission field sites.

Q#18 C (Pg 20) - Can you release access/documentation for both private and public facing vehicle permitting systems? In order to accurately propose redevelopment, we need to better understand the OTC's current process.

A#18 This information will be provided to the Selected Firm after execution of an agreement. Responding Firms can view the permitting portion of the website for more information.

Q#19 Part IV. A (Pg 38) - Is the OTC open to a .NET CMS solution requiring Microsoft Server technologies?

A#19 See response to Q#1

Q#20 I wanted to ask you if you could provide me a list of the potential respondents; I'm not sure if I want to bid on the entire scope of work, which appears to be required, and may want to investigate partnering with a firm to handle the permitting system update only. Any help you could provide me in identifying a viable partner would be greatly appreciated.

A#20 The mailing list for recipients of the RFP is available upon request.

Q#21 Must a company bid on all four (4) sections of the scope of work (e.g. Interactive Marketing Analysis, Website Redesign, Permitting System Overhaul, and the EZPass redesign) or can a firm bid on one or more of the separate tasks?

A#21 The Commission prefers to select one Responding Firm to perform the scope of work under this Project. However, as indicated in the response to Q#22 below, Proposals from joint ventures are welcome

Q#22 Can businesses partner to provide the services described in the RFP?

A#22 Yes, joint ventures may respond to the RFP. However, be sure to include all information requested for all participants in the joint venture

Q#23 Are subcontracts allowed? Are potential subcontracts required to be approved in the proposal process?

A#23 Yes, subcontracting is permitted, however, all work to be done by subcontractors utilized by the Selected Firm is subject to preapproval by the Commission. All subcontractors selected by the Selected Firm and approved by the Commission must comply with all the terms and conditions contained in the Contract. See, Section L of PART XIV.

Q#24 Can subcontracts be informal during the proposal phase and formalized once the contract is in force?

A#24 Yes, but see the response to Q#23.

Q#25 Will the Commission staff provide the administration of the system and database servers for the project?

A#25 The Commission will respond to this question in Addendum No. 2.

Q#26 Will all of the work described in the RFP be expected to run on a single Web Server, as described in Part IV Subsection A?

A#26 Each website – ohioturnpike.org, permitting.ohioturnpike.org, and ezpassoh.com – operate on separate web servers.

Q#27 Will there be any additional equipment to perform as a backup system or disaster recovery?

A#27 The Commission requires a backup server for each of the three web servers.

Q#28 What provider will the Commission be using for Credit Card Authorizations and what level of service will be provided?

A#28 The Commission currently contracts with USA EPay for permit transactions and Electronic Merchant Systems for E-ZPass transactions.

Q#29 The RFP mentions a feature to send text messages through the Content Management System. Will the Commission provide the telecommunications accounts to connect the application to?

A#29 The Commission will provide the required telecommunications accounts.

Q#30 In Part II, Section B Core Content, Subsection 4 Business. Each of the sections for Bid Invitation, Construction Projects, Professional Engineering Services, and Request for Proposals require the new design to enable interested businesses to set up a new account. Does each type of opportunity require a separate account, or can a business use a single account across multiple opportunity types?

A#30 A single account that can be used across all business opportunities is desirable

Q#31 How will fees for the hardcopy of RFPs, Bid Documents, etc be determined and entered? Will each be individually priced?

A#31 Generally, RFPs and Bid Invitations are available free of charge Construction Invitations along with their Plans and Drawings are available on a fixed per sheet price

Q#32 Will Credit Card information be stored for use in the future, or will the information be required each time a person needs to pay for an item?

A#32 The Commission does not store credit card information.

Q#33 Are there any restrictions on the type of technologies employed (e.g. Flash, ActiveX, Plugins, Javascript, etc) chosen to meet this RFP?

A#33 See response to Q#1

Q#34 It states that the Commission want to participate in Social Media forums. Which Social Media forums is the Commission interested in using?

A#34 The Commission will respond to this question in Addendum No. 2

Q#35 Part II, Subsection C Vehicle Permitting System questions; Does the Commission wish to integrate the permitting system into the Content Management System used for the website?

A#35 The same Content Management System may be used, however each of the three web sites – ohioturnpike.org, permitting.ohioturnpike.org and ezpassoh.com – will reside on independent servers. See response to Q#26

Q#36 In subsection 1.e.iv. Save Changes/Close, the Commission wants certain information tracked via a "Permit Log" - will a web interface to view, search, and archive this log file be required?

A#36 The Commission will respond to this question in Addendum No. 2.

Q#37 In subsection 1.f Permit Fee Manager, iii, does this refer only to the words describing the fees or the actual formula used to calculate the TM fee?

A#37 The Commission will respond to this question in Addendum No. 2

Q#38 In subsection 1.h Manual Review, ii Correspondence; what is meant by the term "system email?"

A#38 "System email" refers to email automatically generated and submitted by an application

Q#39 In subsection 1.i Permit Viewing Interface, iv - will the new column display multiple "special provisions" or just one?

A#39 The Commission will respond to this question in Addendum No. 2.

Q#40 The reference to batch printing of permits by company name; should this feature print all permits from a particular company, or should the feature allow selections of specific permits at the same time?

A#40 The Commission will respond to this question in Addendum No. 2.

Q#41 subsection vii (on the bottom of page 29 and the top of page 30) - it states that permits can be revised if they had been previously "denied" for any reason. Does this mean that a user can modify a Denied permit and resubmit it to permitting system for approval?

A#41 If a permit application is denied, the information must remain in the system to allow customers to modify and resubmit the same application.

Q#42 Subsection vii (the top of page 30) - states that additional "super load fees" can be applied. Are these fees individually assessed or do they follow some pre-defined guidelines? Is it the goal for a staff member to add a fee to the permit during a manual review, or arbitrarily to any permit?

A#42 The Commission will respond to this question in Addendum No. 2.

Q#43 subsection viii (middle of page 30) - "Ability to search based on counters." What counters is the Commission referring, is this an additional feature that should be added to the RFP?

A#43 The Commission will respond to this question in Addendum No. 2.

Q#44 Subsection 3 Add a Permit for Radioactive Shipments (page 35) - Will there be a fee for this new permit type?

A#44 No

Q#45 Section 4, subsection I, item 1 - Software Warranty - Does the Commission expect to pay a Maintenance and Support fee for the initial 3 year period covered under the "Software Warranty"?

A#45 It is expected that all fees for services will be built into the price quoted. A modified Fee Proposal Page allowing for optional items to be quoted will be provided with Addendum No. 2.

Q#46 Section 4, subsection I, item 1 - Software Warranty - How will the Commission handle an incident where the problem or defect reported to the firm under the "Software Warranty" turns out to be related to user (OTC staff) error, whether intentional or unintentional? Who bears the cost for research and forensics, fixing the issue, and returning the site to normal functionality?

A#46 The Commission will respond to this question in Addendum No. 2.

Q#47 The RFP states that the EZPass section is optional. Are any other parts of this RFP optional?

A#47 The EZPass services are optional to the Commission. Each Responding Firm should submit a Proposal to perform those Services; however, the Commission reserves the right to elect to forego obtaining those Services under any contract with the Selected Firm

Q#48 Section VII, Subsection F - Will the firm be required to provide copies of their insurance policies with the proposal or prior to entering into contract with the Commission?

A#48 An insurance certificate evidencing the required coverages and limits will be acceptable.

Q#49 Section VII, Subsection H - What will suffice to show that the firm maintains a drug-free workplace?

A#49 See response to Q#3.

Q#50 If commercially-available software is required by the firm, what details should be included about it in the proposal?

A#50 Proposals shall include a copy of the manufacturer's requirements for any hardware, operating system software and supporting software. Proposals shall also itemize any fees for software licensing

Q#51 If commercially-available software is to be used by the firm, does the firm have to obtain the license directly or would the Commission procure the software?

A#51 Any required licenses shall be purchased by the Contractor and transferred to the Commission upon Final System Acceptance.

Q#52 If commercially-available software is used by the firm, will the Commission pay for ongoing maintenance fees and licensing or will that be the responsibility of the firm?

A#52 The fees for licensing and maintenance shall be included in the Responding Firm's Fee Proposal. See response to Q#45

Q#53 Does the Commission have a requirement of how quickly this work should be completed?

A#53 The Commission will respond to this question in Addendum No 2.

Q#54 Does the Commission have a requirement of how quickly this work should begin, once under contract?

A#54 The Commission will respond to this question in Addendum No 2.

Q#55 Page 35, under the New Permit for Radioactive Shipments. How will the Commission's Chief Engineer be "assignable" and how will the software furnished to the Commission have to provide functionality for this to happen?

A#55 The Commission will respond to this question in Addendum No. 2.

Q#56 Page 38 - Subsection B - Security Minimum Requirements for OTC Web Server - How (and who) will the SSL Certificates for securing web traffic on the OTC Web Servers be obtained?

A#56 The Commission's current SSL certificates will be transferred to the new web servers.

Q#57 Page 38 - Subsection B - Security Minimum Requirements for OTC Web Server - Is the selected firm expected to maintain the SSL certificates for the contract period, or would this task be the responsibility of OTC system administrators?

A#57 The Commission will maintain the SSL certificates

Q#58 Page 38 - Subsection B - Security Minimum Requirements for OTC Web Server - Can the Commission provide more detailed information about the requirements and mechanisms involved with "personal and financial information shall be routed to a system of the Commission's Internal Network and shall not be stored or cached on the web server platform." How are financial transactions to be processed and what information about these transactions will be stored for later use or access?

A#58 The Commission will respond to this question in Addendum No. 2.

Q#59 What is the budget for this initiative?

A#59 This information is not available

Q#60 What is the CMS used in the current website? Please specify your preference for the Content Management System in the future website.

A#60 The Commission will respond to this question in Addendum No. 2

Q#61 Are you open to using widely used CMS like Drupal or Joomla?

A#61 The Commission will respond to this question in Addendum No. 2.

Q#62 There is a mention of “onsite-response” during warranty. Does this mean that you require co-location of the vendor personnel in your premises during warranty stage?

A#62 The Commission will respond to this question in Addendum No. 2.

Q#63 Can you share the searchable version of the RFP document?

A#63 Yes, a print to pdf version of the RFP is available upon request

Q#64 There is a mention of “24X7” technical support during warranty. This will require deploying personnel in three shifts and would significantly bloat up the price. Can we price this support as optional?

A#64 Yes, see the response to Q#45

Q#65 How many team members can you accommodate in your premises?

A#65 The Commission is flexible in this regard

Q#66 Can we locate part of the team in our US facilities to work remotely?

A#66 Yes

Q#67 What is the Ohio Turnpike Commission’s work location for this project?

A#67 See response to Q#65 and Q#66

Q#68 Can we locate part of the implementation team in our offshore facilities?

A#68 This is not desirable.

Q#69 Please clarify if this component “Vehicle permitting system” is newly built or is a rewrite.

A#69 The Commission will respond to this question in Addendum No. 2

Q#70 Warranty is mentioned for 3 years. Please clarify on why you term such extended support requirement as “warranty”. Will vendor bill the warranty support on monthly basis?

A#70 See the response to Q#45.

Q#71 Based on Part-IV web server platform provided in the RFP, we infer that you are looking at a website developed using PHP. Is this correct?

A#71 The Commission will respond to this question in Addendum No 2.

Q#72 Can you please elaborate on the requirement “some type of interactive map”? Are you looking for Google maps integration?

A#72 The Commission will respond to this question in Addendum No 2.

Q#73 Does vendor provide hosting support services for the web server?

A#73 The Commission will respond to this question in Addendum No 2.

Q#74 Can we propose to provide warranty support from our offshore facilities?

A#74 No, this is not desirable

Q#75 What is your preference for streaming? Can we propose to use Youtube or UStream?

A#75 The Commission will respond to this question in Addendum No 2

Q#76 Can you share the current usage statistics of the website? If the website is integrated with Google analytics or similar tool, then please share with us the report from the tool.

A#76 The Commission will respond to this question in Addendum No 2.

Q#77 Page 76 of the RFP states that The Commission requires all who wish to enter a bid be a member of the BWC Drug Free Workplace Program. We not a member of this program, and do not wish to apply to be a member at this time. Does this disqualify our company from winning the work outlined in the RFP?

A#77 See response to Q#3

Q#78 Will the chosen vendor be given access to the existing website's source files, in order to quickly obtain any content intended for republishing on the new site?

A#78 The Commission will respond to this question in Addendum No. 2

Q#79 In what format will the Commission provide video? May the chosen vendor work with the Commission to achieve the best compression, etc, or will the chosen Firm receive uncompressed footage to work with directly?

A#79 The Commission will respond to this question in Addendum No. 2.

Q#80 Is there a target date for the website redesign completion?

A#80 The Commission will respond to this question in Addendum No. 2

Q#81 May Responding Firms include visual examples of work performed in the form of brochures or printed materials?

A#81 Yes.

Q#82 Should Responding Firms also include a digital copy of the Proposal Submission?

A#82 Responding Firms may include digital copies along with the required hard copies.

Q#83 Will the Commission want to make revisions to website code after launch (outside of the CMS)? If so, does the Commission employ the use of version control software? May a responding firm make a recommendation?

A#83 The Commission will respond to this question in Addendum No. 2

Q#84 Will the chosen Firm be given access to servers, files, etc., pertinent to the website that are behind the internal firewall, or will the chosen firm work with an internal OTC IT team?

A#84 The Commission will respond to this question in Addendum No. 2

Q#85 As outlined in the Technical Specifications, there is a requirement for running on CentOS, Apache and MySQL - is this a required platform?

A#85 The Commission will respond to this question in Addendum No. 2.

Q#86 We utilize a Windows, .NET, SQL Server platform – is that acceptable?

A#86 The Commission will respond to this question in Addendum No. 2

Q#87 Warranty Requirements: the RFP states a 3 year warranty from date of final system acceptance, we cannot warrant software components that we do not own (Windows, SQL server) and also will not warrant our work for 3 years – is that a requirement? But, we will support the software throughout the initial testing/go live period up until acceptance.

A#87 Responding Firms must respond to the requirements in the RFP.

Q#88 What current CMS platform is being utilized?

A#88 The Commission will respond to this question in Addendum No. 2

Q#89 What are the technical specifications for the E-ZPass Content Reconfiguration?

A#89 The Commission will respond to this question in Addendum No. 2.

Q#90 Who are your key competitors and/or peers for the interactive marketing analysis?

A#90 The Commission will respond to this question in Addendum No. 2

Q#91 What level of ADA compliance is required?

A#91 The Selected Firm is expected to comply with the requirements of the ADA relative to website and internet access.

Q#92 We need more details on the integration database driven sources of information and document management systems

A#92 The Commission will respond to this question in Addendum No. 2

Q#93 How much content is already developed and how will we receive the content? Does the content only live in the current CMS or is it available in other formats? Need more details regarding DynaForm and what it is.

A#93 The Commission will respond to this question in Addendum No. 2.

Q#94 Who is responsible for PCI testing and compliance?

A#94 The Selected Firm is responsible for testing, and the Commission is responsible for compliance

Q#95 What database holds your current leads that you would like to integrate with the online forms?

A#95 The Commission will respond to this question in Addendum No. 2.

Q#96 Credit card transaction functionality: need more details on payment processor (Paypal, Authorize.net) along with what level of backend functionality is required

A#96 The Commission will respond to this question in Addendum No. 2.

Q#97 Private Facing Permitting System Content Management: any way we can get access to this system for estimation purposes? If not, we assume we will have access to this area during Discovery

A#97 The Commission will respond to this question in Addendum No. 2.

Q#98 What systems will need to be integrated into the website? The proposal mentions different data inputs (weather, traffic, etc.) what specifically will be needed?

A#98 The Commission will respond to this question in Addendum No. 2.

Q#99 Permit system- is there a 3rd party permit system in place or would it need to be developed within the web system?

A#99 The permit system is in place

Q#100 What GIS system needs to be integrated? Does it currently exist?

A#100 The Commission will respond to this question in Addendum No. 2

Q#101 EZ Pass section - How is data presented and received? What kind of database is provided or is there an API (Application Program Interface) providing the data to the system?

A#101 The Commission will respond to this question in Addendum No. 2

Q#102 Web Streaming - What would be streamed? How long are these streamed items? Are they live? Or Recorded?

A#102 The Commission will respond to this question in Addendum No. 2.

Q#103 Page 10, Section C. "Lodging Guides" The document states that the transition to www.travelboards.com/guides/OH should be seamless. The mentioned site is not part of the redesign so once the link is clicked it is out of our control. Please elaborate on what is meant by a seamless transition in this scenario.

A#103 The Commission will respond to this question in Addendum No. 2.

Q#104 Do they currently have an analytics tool set up? What is the tool?

A#104 The Commission will respond to this question in Addendum No. 2.

Q#105 Would they like auto-generated reports completed as part of implementation, and at what timeframe?

A#105 The Commission will respond to this question in Addendum No. 2.

Q#106 Would they be open to the creation of goal dashboards to track monthly analytics?

A#106 The Commission will respond to this question in Addendum No. 2.

Q#107 The search optimization included video content. Do they use external video channels (vimeo, youtube) that are embedded in the site?

A#107 The Commission will respond to this question in Addendum No. 2.

Q#108 Do they have an existing set of keyword targets they are using? If so, when was it completed?

A#108 The Commission will respond to this question in Addendum No. 2.

Q#109 Do they have a page count for current volume of content (all formats) and estimated content addition for the new site?

A#109 The Commission will respond to this question in Addendum No. 2.

Q#110 Would they like an analysis of content duplication as part of the effort?

A#110 The Commission will respond to this question in Addendum No. 2.

Q#111 Page 71, Article 2, paragraph one. This paragraph makes reference to a "Document Management System". Is this a typo, as the rest of the document doesn't make reference to a "Document Management System".

A#111 See response to Q#10.

Q#112 The current website has an employee login. Will the new site need to incorporate this login? The employee website is not part of this RFP – correct?

A#112 The Commission will respond to this question in Addendum No. 2.

Q#113 RFP mentions that the site needs to interface with additional account / document management systems. Is there is list of what the systems are and the extent of integration for each?

A#113 The Commission will respond to this question in Addendum No. 2.

Q#114 Your current website has special Accessibility features, are you expecting these features on the new site?

A#114 The Commission will respond to this question in Addendum No. 2.

Q#115 Do you see the selected vendor as being responsible for current content inventory, content mapping to the new site, content editing / creation and content entry?

A#115 The Commission will respond to this question in Addendum No. 2.

Q#116 Technical Specifications: The RFP states that the Commission will be providing an Apache server. Are you open to other suggestions / recommendations?

A#116 The Commission will respond to this question in Addendum No. 2.

Q#117 You request a 3 year warranty period as well as software upgrades at no additional charge. Are these terms negotiable?

A#117 The Commission will respond to this question in Addendum No. 2.

Q#118 You request 24x7 support via telephone for the warranty period, is this request negotiable?

A#118 The Commission will respond to this question in Addendum No. 2.

Q#119 Where are the current weather alerts pulling from? Do you want this same service to be used on the new site?

A#119 See response to #17.

Q#120 About Us / Information Request – We would need more specific information concerning additional forms that may be required in order to include in the quote.

A#120 The Commission will respond to this question in Addendum No. 2.

Q#121 Turnpike Map – how do you envision this map being maintained?

A#121 The Commission will respond to this question in Addendum No. 2.

Q#122 Fares & Mileage – ability to include payment for unpaid tolls will depend on how the information is stored and can be called back up. Not enough information to quote.

A#122 The Commission will respond to this question in Addendum No. 2.

Q#123 Business / Design Build – Need more information on what processes you want to combine to create this section.

A#123 The Commission will respond to this question in Addendum No. 2.

Q#124 Additional Feature Development / Images – RFP states that vendor would be responsible for paying licensing fees for images, however, since the website becomes the property of the Commission, you would be responsible for any renewable or on-going licensing costs for images.

A#124 The Commission will respond to this question in Addendum No. 2.

Q#125 Permitting: Will vendor have access to the current system in place and the code / logic behind it?

A#125 The Commission will respond to this question in Addendum No. 2

Q#126 Where would the data be written to for the new permitting process?

A#126 The Commission will respond to this question in Addendum No. 2.

Q#127 What happens if a permit modification causes the cost of the permit to decrease?

A#127 The Commission will respond to this question in Addendum No. 2.

Q#128 Permit Fee Manager – what is a TM formula?

A#128 The Commission will respond to this question in Addendum No. 2.

Q#129 Are there currently any methods in place to pull weather information along the turnpike?

A#129 See response to Q#17

Q#130 Are there currently any methods in place to pull information from the digital message signs?

A#130 The Commission will respond to this question in Addendum No. 2.

Q#131 Can you provide GPS coordinates for service areas, terminals, and digital messages signs? (used for mapping purposes)

A#131 The Commission will respond to this question in Addendum No. 2.

Q#132 Is there currently a text messaging system in place, or are you looking for a firm to help develop this?

A#132 The Commission will respond to this question in Addendum No. 2.

Q#133 Are you looking for the mobile site to be a full copy of the full site or a streamlined version?

A#133 The Commission will respond to this question in Addendum No. 2

Q#134 Is the vehicle permitting system a complete overhaul or just the skin/theme?

A#134 The Commission will respond to this question in Addendum No 2

Q#135 What type of database does the vehicle permitting system currently utilize?

A#135 The Commission will respond to this question in Addendum No 2

MODIFICATIONS VIA ADDENDUM NO. 2 TO THE CONTRACT DOCUMENTS

Deletions are shown with ~~strikethrough~~ text.

Changes/Additions are shown with *bold italicized* text.

The Cover Page and Pages 48 and 66

The Inquiry End Date has been *extended* from 5:00 P.M. (E.S.T) on ~~January 21~~, 2013 to 5:00 P.M. (E.S.T) on *February 8*, 2013, and the Opening Date has been *extended* from 5:00 P.M (E.S.T) on February 4, 2013 to 5:00 P.M. (E.S.T) on February 22, 2013.

Page 71

The first paragraph of Article 2.1 of the Form Contract has been amended as follows:

2.1 Subject to the terms and conditions hereof and the "Contract Documents" as defined herein, the Commission agrees to compensate the Selected Firm for ~~furnishing, installing and maintaining a new Document Management System~~ *redesigning and redeveloping the Commission's website and content management system as described in the Contract Documents ("Project")*. The ~~installation~~ Project shall be completed in accordance with the deadlines established by the parties to the Contract.

ATTACHMENTS:

Cover Page and Pages 48, 66 and 71

(RESPONDING FIRMS ARE ADVISED TO UTILIZE THE ATTACHED REPLACEMENT PAGES).

Receipt of Addendum No. 1 to RFP is hereby acknowledged:

(Firm Name)

(Signature)

(Printed Name)

Date: _____

OHIO TURNPIKE COMMISSION

682 Prospect Street
Berea, Ohio 44017

**REQUEST FOR PROPOSALS
FOR
THE REDESIGN AND REDEVELOPMENT OF
OHIO TURNPIKE COMMISSION'S WEBSITE AND
CONTENT MANAGEMENT SYSTEM**

ISSUE DATE:
JANUARY 3, 2013

INQUIRY END DATE *EXTENDED TO*:
5:00 P.M. (E.S.T.), ~~JANUARY 21~~ February 8, 2013

OPENING DATE *EXTENDED TO*:
2:00 P.M. (E.S.T.), ~~FEBRUARY 4~~ 22, 2013

SUBMITTED BY:

COMPANY NAME _____

CONTACT NAME _____

STREET ADDRESS _____ POST OFFICE _____

CITY AND STATE _____ ZIP _____

TELEPHONE NUMBER _____ FAX NUMBER _____

EMAIL ADDRESS _____

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B. Require Responding Firms to submit additional written or oral clarification of their Proposals and to meet with any, but not necessarily all, of the Responding Firms to obtain additional information and/or clarification and/or to negotiate terms of any Proposals submitted.

C. Enter into a Contract with the Selected Firm on the basis of the Proposal submitted, without written or oral modifications thereto; and

D. Waive minor irregularities noted in a Response submitted when in the best interest of the Commission.

Under no circumstances will the Commission be responsible for any costs incurred by any Firm responding to this RFP.

PART XII – SUBMISSION DEADLINE, FORMAT AND EMAIL/FAX INQUIRY

One (1) original and three (3) COMPLETE copies of written Proposals must be received at the following address:

**Ohio Turnpike Commission
Attn: Kevin Golick, Procurement Manager
682 Prospect Street
Berea, Ohio 44017**

The RFP submission deadline is at 2:00 p.m. (E.S.T.), on February 1 22, 2013. Responding Firms are welcome to submit specific questions regarding clarification of the RFP requirements. These questions shall be addressed in writing and either **emailed to Kevin Golick at kevin.golick@ohioturnpike.org, or faxed to 440-234-0232 Attn: Kevin Golick.** Please do not contact the Commission by phone. Do not address your email or fax questions to anyone other than Mr. Golick. At the completion of the Inquiry Period, **5:00 p.m. (E.S.T.), January 21 February 8, 2013**, a summary of all questions and answers will be compiled. Responding Firms that so request will receive a copy of each question submitted and the Commission's response. This information will be provided via facsimile or email (email address must be provided).

PART XIII – IMPORTANT DATES

RFP Issued	January 3, 2013
Email/Fax Inquiry Period ends	5:00 p.m. (E.S.T.), January 21 Feb. 8, 2013
Deadline for submitting responses to RFP	2:00 p.m. (E.S.T.), February 1 22, 2013
Approximate Contract Start Date	February 14 April 1, 2013

AFFIDAVIT

OHIO TURNPIKE COMMISSION

State of _____ }
County of _____ } **SS:**

The undersigned, being first duly sworn as provided by law, deposes and says:

1. Their name is _____
and they reside at _____ and the office
is at _____

2. They make this affidavit with the knowledge and intent that it is to be filed with the Ohio Turnpike Commission and with the expectation that it will be relied upon by said Commission in any consideration which it may give to, and any action which it may take with respect to the Proposal or Proposals referred to below in paragraph 4.

3. They make, and are authorized to make, this affidavit on behalf of _____

(Name of Corporation, Partnership, Etc.)

a _____

(Sole Proprietorship, Corporation, Partnership, Etc.)

formed under the laws of _____, of which

(Name of State)

the undersigned is _____

(Sole Owner, Partner, President, Etc.)

4. The matter with respect to which this affidavit is made is a Proposal to the Ohio Turnpike Commission submitted by the person, firm, or corporation named above in paragraph 3 pursuant to the Request for Proposals ("RFP") for the Redesign and Redevelopment of the Ohio Turnpike Commission's Website and Content Management System, for which responses are due February 4, 2013.

5. Neither the undersigned, nor any person, firm or corporation named above in paragraph 3, nor anyone else to the knowledge of the undersigned, has employed anyone to solicit or secure affirmative or favorable action by the Commission with respect to the matter identified above in paragraph 4, except as follows:

AGREEMENTS

ARTICLE 1 – CONTRACT DOCUMENTS

1.1 The Contract Documents shall consist of the following documents: The Form Contract; the RFP and any Exhibits thereto; the Selected Firm's Proposal; and all insurance certificates to be provided by the Selected Firm in accordance with the requirements of the **PART XIV, Section Q** of the RFP.

ARTICLE 2 – DESCRIPTION OF SERVICES AND TERM

2.1 Subject to the terms and conditions hereof and the "Contract Documents" as defined herein, the Commission agrees to compensate the Selected Firm for ~~furnishing, installing and maintaining a new Document Management System~~ *redesigning and redeveloping the Commission's website and content management system as described in the Contract Documents ("Project")*. The ~~installation~~ Project shall be completed in accordance with the deadlines established by the parties to the Contract.

The Contract for the Redesign and Redevelopment of the Ohio Turnpike Commission's Website and Content Management System shall extend through the end of any warranty period designated in the RFP, and for all equipment, hardware and software. The Commission shall have the option of entering into optional maintenance agreement(s) with the Selected Firm based upon timeframes and upon Terms and Conditions mutually agreed upon by the parties.

ARTICLE 3 – PAYMENTS

3.1 Payments to the Selected Firm shall be made in accordance with **PART XIV, Section E** and its pricing proposal submitted in response to the RFP.