

# Technology Specialist I

## The Ohio Turnpike and Infrastructure Commission

### Berea Administration Building – Berea, Ohio



If you want to accelerate your career growth, you need to stop thinking about today. Instead, think year one and beyond. Bring your talents and goals to one of Northern Ohio's vital resources and join the future of transportation.

If you are interested, here's what we can offer you:

- Salary range from \$58,121.44 - \$71,950.84 annually
- Excellent pension, and health care benefits
- Paid leave and holidays
- Growth and advancement
- Educational assistance and reimbursement

Job Duties:

- Duties include monitoring, troubleshooting, maintenance, upgrades and repair of all Turnpike technology system hardware including, but not limited to, MARCS two-way radio system, Toll Plaza intercom system, Motorola Elite dispatch console system, NICE Audio Logger voice recording system, SONET/DWDM fiber optic communication system, Milestone video monitoring systems, VoIP telephone system including ancillary components, -48VDC power systems, uninterruptible power supplies, S2 controlled access system, data switches, Wi-Fi components, servers, PCs, monitors, printers and other computer-based or electronic equipment.
- Perform and maintain records for preventative maintenance of all telecommunications and technology system equipment.
- Perform site inspections of all Turnpike telecommunications equipment rooms, communications tower sites and all related equipment locations for system repairs, upgrades, and new installations; and coordinate repairs and/or installations performed by contracted service providers (i.e.; warranty repairs, communications tower issues, installation of new systems, etc.).
- Maintain inventory of spare hardware and repair parts; make recommendations for improvements and/or the introduction of new technologies for existing or new telecommunications/technology infrastructure; document and communicate problem resolutions with Technology staff.
- Assist other departments with technology issues/projects.
- Perform any other duties as may be assigned by the Technology Specialist II (Telecom Team Leader) or Chief Information Officer.

Major Work Characteristics:

- Knowledge of computer science or related field; computer network hardware, software and operating systems and procedures; network administration/network technology.
- Skill in the operation of computer-based equipment, peripheral components, and diagnostic equipment.
- Ability to comprehend extensive variety of technical material, troubleshoot and define problems, collect data, establish facts, create action plans, and resolve technical issues, be attentive to detail, develop

system documentation, communicate verbally and in writing on complex technical and non-technical matters.

- Cooperate with co-workers on group projects, establish effective working relationships and prioritize tasks without direct supervision.
- Flexibility to work with others in a wide variety of circumstances, work in a multi-tasking environment, adapt to changing work priorities and work under time constraints.
- High regard for attention to detail.
- Security and confidentiality of data files is of highest level of importance.

Education and Experience:

- One year of relevant undergraduate coursework, training or equivalent formal military training in a technical discipline related to the above-described responsibilities required.
- Minimum of five (5) years' practical experience in the telecommunications/technology industry.

Application Process:

Background checks will be conducted on all selected applicants and include, but are not limited to, driving record, criminal record and employment history. A drug test and pre-employment physical may be required as a part of the selection process.

Those interested may obtain a copy of the employment application [HERE](#). Individuals must print the application, fill out using a blue or black pen, and send it along with a cover letter and FCRA form (available on the website) and resume via U. S. mail to:

The Ohio Turnpike & Infrastructure Commission  
Attn: Human Resource Manager  
Human Resources Department  
Reference Code: Technology Specialist I  
682 Prospect Street  
Berea, Ohio 44017

**Applications will be received until position is filled.**

***The Ohio Turnpike & Infrastructure Commission provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.***