



Avoid Potential Higher Toll Fares by Mounting Your *E-ZPass* Transponder to the Windshield Correctly and Keeping Your Account Up to Date

BEREA, Ohio (July 30, 2024) – The Ohio Turnpike and Infrastructure Commission transitioned to a [new toll collection system](#) on April 10, 2024.

Many changes have occurred across the 241-mile toll road, including the addition of new mainline toll plazas that enable open road tolling for *E-ZPass* customers; all gates in the entrance lanes and *E-ZPass* exit lanes at the toll plazas were removed; and video cameras were installed to capture images of license plates.

To avoid potential billing issues, please ensure:

- Your *E-ZPass* transponder is properly mounted to the interior windshield of your vehicle in accordance with *E-ZPass* terms and conditions. To view a brief video on how to install your *E-ZPass* transponder, [click here](#).
- Your online *E-ZPass* account is updated to include:
 - Full contact information;
 - **Vehicle license plate(s)**; and
 - A valid credit card.

If the signal from an *E-ZPass* transponder is not received by an overhead tolling reader because it's not mounted correctly, it's waved by hand, or for another reason, toll customers may be charged additional toll fares.

While the goal of the turnpike commission is to accurately capture each trip taken on the Ohio Turnpike, customers are advised to review their monthly *E-ZPass* statements for any inaccuracies.

If there is a billing error, please contact the *E-ZPass* customer service center at 440.971.2222 or visit [ezpassoh.com](#).

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