



## Mount Your *E-ZPass* Transponder to the Windshield Correctly to Avoid Additional Charges

BEREA, Ohio (Sept. 26, 2024) – Many changes have occurred across the 241-mile Ohio Turnpike that require *E-ZPass* customers to properly mount their *E-ZPass* transponders to the windshield behind the rearview mirror and away from any tinted areas.

These changes include the new open road tolling lanes for *E-ZPass* customers to travel nonstop at highway speed; the removal of all gates in the entrance lanes and *E-ZPass* exit lanes at 20 toll plaza interchanges; and the installation of video cameras to capture images of license plates, which is required to mail invoices for unpaid tolls.

Numerous tolling points to detect an *E-ZPass* were added to the Ohio Turnpike's new open road tolling system, so waving an *E-ZPass* transponder by hand is ineffective and unsafe. If an *E-ZPass* transponder is not read properly by the system (no entry point was detected), the likely outcome is a max fare charge.

To avoid other potential billing issues, *E-ZPass* customers should also keep their online accounts up to date, including a listing of vehicle license plate number(s), a valid credit card as well as full contact information and email address.

To pay a toll online, visit [www.ezpassoh.com](http://www.ezpassoh.com) or call customer service at 440.971.2222.

For more details about the Ohio Turnpike's new tolling system, visit [www.ohioturnpike.org/openroadtolling2024](http://www.ohioturnpike.org/openroadtolling2024).

### Contact:

Charles Cyrill  
Communications Director  
Ohio Turnpike and Infrastructure Commission  
m: 440.821.3399  
[charles.cyrill@ohioturnpike.org](mailto:charles.cyrill@ohioturnpike.org)