



News from the Ohio Turnpike

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****MEDIA ALERT****

E-ZPassOH.com website will be unavailable from Feb. 12 until Feb. 16

BEREA (Feb. 11, 2021) –The E-ZPassOH.com website will be unavailable beginning tomorrow Feb. 12 at 5:00 p.m. until 8:30 a.m. on Tuesday, Feb. 16. This time is necessary for the Ohio Turnpike and Infrastructure Commission to transition to a brand-new website for its approximately 450,000 Ohio E-ZPass customers.

Also beginning at 5:00 p.m. on Feb. 12, customers will not be able to activate new retail transponders until the new website goes live on Feb. 16.

After the new website goes live on Feb. 16, E-ZPass customers will need to change their password upon initial sign-in to access the new account features. (Home page photo seen below.)

The new modernized website will enable customers to more easily and securely self-service their accounts with features like:

- Live chat functionality;
- Email and text alerts to their devices;
- Activate new retail transponders for use on the Ohio Turnpike within one hour*;
- Easily update their credit card info;
- Check their account balance;
- Make a one-time payment;
- Update their vehicle information;
- Update their mailing and email address.

*Not active for out-of-state use until 48 hours after registering a new retail transponder.

