

OHIO TURNPIKE AND INFRASTRUCTURE COMMISSION
682 PROSPECT STREET
BEREA, OHIO 44017
PROCUREMENT SECTION

REQUEST FOR PROPOSALS

RFP 15-2025

**TO SELECT A FIRM TO PERFORM CUSTOMER SERVICE CENTER OPERATION
ASSESSMENT CONSULTING SERVICES**

OPENING DATE - SEPTEMBER 5, 2025

PROPOSAL SUBMITTED BY:

Accenture LLP
500 W. Madison Street
Chicago, IL 60661

Ardent Technologies Inc.
6234 Far Hills Avenue
Dayton, OH 45459

CMB Consulting, LLC
17 Charles Carroll Court
Port Deposit, MD 21904

Coleman Consulting Group, LLC
1101 Fifth Ave., Suite 345
San Rafael, CA 94901

Concentrix CVG Customer Management Group Inc.
201 East Fourth Street
Cincinnati, OH 45202

Contribution Consulting LLC
14220 E Spring Creek Dr.
Wichita, KS 67230

Deloitte Consulting LLP
127 Public Square
2600 Key Center, Suite 3300
Cleveland, OH 44144

DKMT Consulting LLC
4626 Loral Lane
Orefield, PA 18069

Elite Tech Consulting LLC
12255 University Drive, Suite 200111
Prosper, TX 75078

Fagan Consulting, LLC
14501 Falcon Head Blvd., Suite 28
Austin, TX 78738

Risun Solutions, Inc.
828 Highland Hills Drive
Frisco, TX 75036