



**OHIO TURNPIKE AND
INFRASTRUCTURE COMMISSION**

ADDENDUM NO. 1
ISSUED JANUARY 27, 2026

to

RFP NO. 2-2026
TO SELECT A QUALIFIED TOLL COLLECTIONS EXPERT

PROPOSAL DUE DATE: 5:00 P.M. (EASTERN TIME) FEBRUARY 2, 2026

ATTENTION OF RESPONDENTS IS DIRECTED TO:

ANSWERS TO QUESTIONS RECEIVED THROUGH 5:00 P.M. ON JANUARY 19, 2026:

Issued by the Ohio Turnpike and Infrastructure Commission through Aimee W. Lane, Esq., Director of Contracts Administration.

Aimee W. Lane

Aimee W. Lane, Esq.,
Director of Contracts Administration

January 27, 2026
Date

ANSWERS TO QUESTIONS RECEIVED THROUGH 5:00 P.M. ON JANUARY 19, 2026:

Q#1 Would a firm or Vendor be precluded from bidding on future RFPs (Debt Collections, etc.) if bidding on this RFP Seeking a Qualified Collections Expert?

A#1 At this time, the selected collections expert would not be precluded from submitting a proposal in response to a future RFP for debt collections or related services. However, the Commission currently utilizes the Ohio Attorney General's office for collections services and there are no plans to issue an RFP for debt collections or related services in the near future.

Q#2 Based on the RFP reference in Appendix A, Scope of Work – “As of December 1, 2025, the Ohio Attorney General’s Office received approximately 240,000 accounts with a combined balance of approximately \$16,500,000.00. The Ohio Attorney General utilizes third party collection firms, and they do not text customers sent to collections due to recent toll smishing scams. The Commission is in the process of adding an additional debt collection agency to improve overall collection rates.” When does the Agency expect to release Debt Collections RFP?

A#2 The Commission has no plans to issue an RFP for debt collection agency services in the near future. Firms interested in future opportunities with the Commission should register as a vendor through the Commission’s website. Link below:

<https://www.ohioturnpike.org/business/doing-business-with-us/vendor-portal>

Q#3 Please provide the name of the current collection agency being utilized by the Agency.

A#3 The Commission currently utilizes the Ohio Attorney General’s office.