



**OHIO TURNPIKE AND  
INFRASTRUCTURE COMMISSION**

**ADDENDUM NO. 1**  
**ISSUED MARCH 24, 2026**

to

**RFP NO. 5-2026**  
**FOR MOBILE DRUG AND ALCOHOL TESTING SERVICES**

**PROPOSAL DUE DATE: 5:00 P.M. (EASTERN TIME) APRIL 6, 2026**

**ATTENTION OF RESPONDENTS IS DIRECTED TO:**

**ANSWERS TO QUESTIONS RECEIVED THROUGH 5:00 PM ON MARCH 20, 2026**

Issued by the Ohio Turnpike and Infrastructure Commission through Aimee W. Lane, Esq, Director of Contracts Administration.

*Aimee W. Lane*

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Aimee W. Lane, Esq.,  
Director of Contracts Administration

March 24, 2026  
Date

**ANSWERS TO QUESTIONS RECEIVED THROUGH 5:00 P.M. ON MARCH 20, 2026:**

**Q#1 Do you allow out-of-state company bids?**

*A#1 While out of state companies are not prohibited from bidding, they would need to be able to meet all the requirements set forth in the RFP as well as all the time response requirements.*

**Q#2 Please provide estimated annual quantities for each Appendix B line item, including DOT panels, non-DOT panels, collection-only events, alcohol tests, confirmation tests, post-accident/reasonable suspicion events, and after-hours testing.**

*A#2 Annual quantities for Random DOT tests – See question #3*

**Q#3 Please provide the approximate number of random tests expected per month, including any breakdown by facility or location.**

*A#3 40-60 random tests, monthly. 20-30 DOT random and 20-30 non-DOT tests. Facilities are different each month.*

**Q#4 Are monthly random testing events expected during normal business hours only, or should respondents assume early morning, evening, overnight, weekend, and holiday testing windows?**

*A#4 Some departments are 24/7. Start times for shifts range from 6 am or 7am, 2 pm or 3pm and 10 pm or 11 pm. Random testing is conducted at the beginning of each work shift. There are no random tests conducted on holidays for weekends.*

**Q#5 Please define “reasonable distance” for off-site reasonable suspicion and post-accident testing.**

*A#5 30-miles.*

**Q#6 For the requirement that certain testing be available within 30 miles of the employee’s workstation, please confirm whether the 30-mile measure is based on driving distance, straight-line distance, or another method.**

*A#6 Driving distance.*

**Q#7 Please define “after-hours onsite testing” for pricing and service purposes. Does this include evenings, weekends, holidays, and/or any time outside standard Commission business hours?**

*A#7 After hours on-site testing is inclusive of random testing. As we have departments that are 24/7. Random tests begin prior to the start of a work shift. Some departments begin work shifts between 2 pm to 3 pm and 10 pm to 11 pm. Random testing is only conducted during weekday or weeknight hours. No random testing is conducted on weekends or holidays. After-hours testing also is inclusive of post-accident and reasonable suspicion testing; in the event an off-site location is not available, or there is not a supervisor available to take the employee offsite.*

**Q#8 Please specify the required response time for post-accident and reasonable suspicion testing requests during both normal and after-hours periods.**

*A#8 Post-accident and reasonable suspicion are primarily after-hours or in situations when offsite facilities are not available or a supervisor is unavailable to take the employee offsite. Response time should be within 2 hours of call.*

**Q#9 For post-accident and reasonable suspicion events, when does the Commission expect onsite mobile response versus transport to an approved off-site collection location?**

*A#9 This is dependent upon an off-site collection location being open for business and having a supervisor available to drive the employee to the testing site, if not, then we need to have a collector onsite to perform a collection.*

**Q#10 Is there a minimum number of mobile units the Commission expects the contractor to make available under this contract?**

*A#10 At least 1.*

**Q#11 Will the Commission accept mobile technicians vs mobile units to satisfy statewide coverage requirements?**

*A#11 No, the company must provide a mobile unit that meets the requirements set forth in the RFP.*

**Q#12 Please confirm whether all listed toll plazas, maintenance facilities, and the communications center require recurring random testing, or whether some locations are occasional or emergency-only service points.**

*A#12 All locations are required to have random testing.*

**Q#13 Does the Commission require a dedicated Medical Review Officer for this contract, or will access to a qualified MRO through the respondent's standard service model satisfy the requirement?**

*A#13 A dedicated Medical Review Officer is required.*

**Q#14 Please confirm the minimum required certifications or accreditations for laboratories supporting this contract, including whether SAMHSA certification is required for all testing or only DOT-regulated testing.**

*A#14 To perform DOT drug testing, a laboratory must be certified by the Department of Health and Human Services (HHS) under the National Laboratory Certification Program (NLCP). The laboratory must comply with 49 CFR Part 40 and be approved by the Department of Transportation (DOT) for testing urine.*

**Q#15 Please identify which employee groups are subject to DOT testing requirements and which are subject to non-DOT testing requirements.**

*A#15 Maintenance employees are DOT. Toll employees and Radio Operators are non-DOT.*

**Q#16 Please confirm whether the Commission requires any specific specimen collector credentials, certifications, or training beyond general professional qualifications and DOT-compliant procedures.**

*A#16 Collectors must meet all guidelines that are required and stipulated in the RFP.*

**Q#17 Please confirm whether evidential breath testing devices are required for alcohol testing and whether any backup method is acceptable in the event of equipment failure.**

*A#17 Evidential Breath Testing devices are required for testing and are the only acceptable methods.*

**Q#18 Please clarify the required format and minimum content for written reports due within 24 hours after testing.**

*A#18 PDF via Email attachment, stating testing location, number of employees tested and any unusual circumstances that may have happened.*

**Q#19 Please confirm the acceptable methods for verbal and written result reporting to the Director of Administration or HR designee, including whether phone, secure email, portal notification, or another method is preferred.**

*A#19 Verbal communication via phone, fax or secure email for result reporting.*

**Q#20 Appendix B references computerized reporting. Please clarify whether the Commission requires a secure client portal, downloadable reports, audit logs, or any other specific reporting functionality.**

*A#20 A secure portal is not required. Reporting is in reference to drug results.*

**Q#21 Please confirm whether the contractor is expected only to perform testing services consistent with Exhibit 1, or also to support administrative functions such as consultation, documentation support, or policy workflow assistance.**

*A#21 Contractor is expected to perform testing services consistent with Exhibit 1.*

**Q#22 Should pricing be fully loaded to include travel, mileage, tolls, dispatch, and standby costs, or may respondents identify assumptions for extraordinary travel or emergency events separately?**

*A#22 Awarded company will be issued a non-revenue EZ-Pass Transponder for toll free travel on the turnpike during the course of business. Pricing should reflect any overhead- we will not pay anything separately.*

**Q#23 Appendix C indicates the contractor pays regular tolls when using the Turnpike. Please confirm whether respondents should assume toll costs are included in unit pricing with no separate reimbursement.**

*A#23 No – a non-revenue EZ-Pass Transponder is issued to the awarded company.*

**Q#24 Please confirm the level of detail required on monthly invoices, including whether invoices should identify employee name, event type, test date, location, and purchase order number for each occurrence.**

*A#24 A summarized spreadsheet should be included with the invoice, stating last name of employee, test date, location and type of test performed. A purchase order is not required for each invoice.*

**Q#25 Must evidence of all required insurance be submitted with the proposal, or is confirmation of ability to comply acceptable at proposal stage with full evidence provided post-award?**

*A#25 Confirmation of ability to comply is acceptable at the proposal stage with full evidence provided post-award. Insurance is a contract requirement and therefore a continuing obligation during the term of any contract awarded.*

**Q#26 If a respondent uses subcontracted collection sites, partner laboratories, or regional service partners, should all such entities and locations be disclosed in the proposal and Appendix F?**

*A#26 The respondent is not permitted to utilize contracted collection sites.*

**Q#27 For Appendix F purposes, should cloud-hosted scheduling, reporting, billing, or laboratory information systems that may store or access Commission-related data be separately disclosed?**

*A#27 Yes.*

**Q#28 If a respondent has limited exceptions to Appendix C, does the Commission prefer those exceptions in narrative form, redlined contract markup, or both?**

*A#28 The Commission prefers a redlined contract markup with any comments or explanations.*

**Q#29 Please provide the relative weighting or order of importance for technical approach, qualifications, experience, and price.**

*A#29 This is reflected in the Proposal Evaluation Scoring Table found in Part IX of the RFP which shows the total points available for each evaluation criteria and the total points available for the Technical Proposal and the Price Proposal. Ultimately, the Technical Proposal score accounts for 60% of total score and the Price Proposal accounts for 40% of the total score.*

**Q#30 We currently don't have a mobile unit, we do have DOT certified collectors that can come on site and provide on-site/mobile service at the toll Plaza communication centers and the maintenance building locations. Is the mobile unit/van or vehicle needed?**

*A#30 Yes, it is a requirement.*

**Q#31** The services are the same price for each location. However, we charge a mobile travel on site fee and that will vary depending on how long we're on site and distance. Will that be acceptable?

*A#31 Yes*

**Q#32** Post accidents/reasonable suspicion testing; The requirement is to have a facility that the individual drives to and their facility has to be within 30 miles of the given workstation. This is for the non-after hours. We currently don't have a clinic or an office in every location that's within 30 miles. We can accommodate some of the locations with the office/clinic facility. Would that be acceptable?

*A#32 Yes.*

**Q#33** Is the current contractor allowed to subcontract the lab component?

*A#33 Yes.*

**Q#34** Would the Turnpike allow a separate lab provider if the collection vendor changes?

*A#34 No.*

**Q#35** Is the Commission considering multiple vendors for testing or only one primary vendor?

*A#35 Only primary vendor.*

**Q#36** When does the current vendor's renewal option decision occur?

*A#36 There is no renewal option with the current vendor.*

**Q#37** If the contract expands beyond the current cap, would a new RFP be issued?

*A#37 There is a temporary contract in place.*

**Q#38** How many random tests per month are currently performed?

*A#38 50-60.*

**Q#39 What is the average annual test volume?**

*A#39 600 estimated random tests. Post-accident, reasonable suspicion and pre-employment vary.*

**Q#40 What percentage are random, reasonable suspicion, post-accident, and pre-employment tests?**

*A#40 See answer to Q# 39.*

**Q#41 Are there seasonal spikes (for example winter road crews)?**

*A#41 Variable.*

**Q#42 How many CDL-regulated employees are tested under DOT rules?**

*A#42 Estimated 280-300 tests.*

**Q#43 Are confirmatory tests required at a SAMHSA-certified lab?**

*A#43 Yes.*

**Q#44 Are you currently using a reference lab or an in-house lab?**

*A#44 The Commission currently uses Quest Diagnostics.*

**Q#45 Who serves as the Medical Review Officer (MRO)?**

*A#45 Richard Hanahan.*

**Q#46 Would the Turnpike allow a local CLIA-certified lab to perform confirmations?**

*A#46 Testing Lab would need to meet all Federal DOT requirements.*

**Q#47 Are you open to electronic result integrations with HR systems?**

*A#47 Standard lab reporting by secure email or fax is sufficient.*

**Q#48 How often are overnight, or emergency tests required?**

*A#48 Variable.*

**Q#49 Do you require mobile testing units or can collections occur inside facilities?**

*A#49 Mobile unit is required and the premise of the RFP.*

**Q#50 What is the typical response-time expectation for testing requests?**

*A#50 Prior to start of shift for randoms.*

**Q#51 Do you pay additional fees for after-hours or emergency callouts?**

*A#51 This should be part of pricing proposal.*

**Q#52 Are the current pricing levels fixed statewide or negotiable?**

*A#52 Pricing levels are part of each company's pricing proposal.*

**Q#53 Are laboratory confirmations included in pricing or billed separately?**

*A#53 Included.*

**Q#54 Are there minimum monthly charges?**

*A#54 Charges are based on services performed.*

**Q#55 Are mileage or mobile-unit fees reimbursed?**

*A#55 Those fees should be part of pricing proposal.*

**Q#56 Do you require real-time electronic reporting of results?**

*A#56 No.*

**Q#57 Are results uploaded to a state HR or compliance system?**

*A#57 Results are provided via fax or secure email from testing provider or accessed through Quest dashboard.*

**Q#58 What audit requirements exist for the testing provider?**

*A#58 Nothing in place.*

**Q#59 Would a lab partner need to carry the same insurance coverage as the contractor?**

*A#59 Yes.*

**Q#60 Does the Turnpike require subcontractors to list the Commission as an additional insured?**

*A#60 Yes.*

**Q#61 Who carries liability if a collection or chain-of-custody error occurs?**

*A#61 Testing provider.*

**Q#62 Are you planning to expand testing with new toll collection systems or facilities?**

*A#62 No.*

**Q#63 Will new toll plazas increase employee testing volume?**

*A#63 No.*

**Q#64 Would the Commission consider adding employee wellness or additional testing services in the future?**

*A#64 The Commission has a wellness program in place. Testing services are regulated through Union Contracts and Federal Guidelines.*

**Q#65 If another qualified lab or mobile provider could reduce costs or improve turnaround time, would the Turnpike consider adding them as an approved vendor?**

*A#65 The provider would need to be selected through the RFP process.*

**END OF ADDENDUM NO. 1**