

OHIO TURNPIKE COMMISSION

Resolution Expressing Appreciation of Frances A. Crouch

WHEREAS, on June 6, 1982, Frances A. Crouch began her service with the Ohio Turnpike Commission as a Toll Collector at Exit 151, was promoted to Assistant Toll Plaza Supervisor in 1990, and Central District Toll Supervisor in 1996; and

WHEREAS, Frances A. Crouch has served in all of these positions with distinction during her thirty years of service to the Ohio Turnpike Commission; and

WHEREAS, in particular, Frances A. Crouch should be commended for her integral participation in the Commission's conversion to electronic toll collection and the *E-ZPass* System, as well as the professional manner in which she has approached the handling of technical matters impacting Toll Operations, employer/employee relations, and the endless variety of Turnpike customer issues and concerns; and

WHEREAS, the members and staff of the Commission wish to give formal and public recognition for the honorable, exceptionally dedicated, and effective service of Frances A. Crouch.

NOW, THEREFORE, BE IT

RESOLVED that the Ohio Turnpike Commission hereby acknowledges and expresses its gratitude to Frances A. Crouch for her thirty years of dedicated service, and the Commission also considers that the people of the State of Ohio have been fortunate in receiving the unselfish services which she rendered; and

FURTHER RESOLVED that the Commission extends its best wishes to Frances A. Crouch, her husband, Dean, and daughter Tamara, and desires that Frances A. Crouch have much success and well-being in all matters and activities which she shall undertake in the future; and

FURTHER RESOLVED that the Secretary-Treasurer hereby directs the Executive Director to send a certified copy of this Resolution to Frances A. Crouch.

(Resolution No. 53-2012 adopted December 17, 2012)